Algorithm

The need for current support is the most common reason why Macola users reach out to us here at Algorithm. Here is a list of FAQ we have compiled about the Macola Legacy ERP Suite.

What is the difference between Macola Progression, Macola ES and Macola 10[AS1] ?

Macola's legacy ERP suite includes the oldest version, Progression, which was built in the 1980s and runs on DOS. It has a Windows interface that was added later. Macola ES replaced Progression's accounting system with a European one that provides real-time financial reporting. Although it has a true Windows interface, much of Progression's underlying COBOL code is still used. Macola 10 is similar to Macola ES but with additional browser-based screens, Synergy integration, and an "Event Manager" product bundled.

Is Macola a cloud product or can you run Macola in the cloud?

Macola 10 has cloud capabilities but is not built for the cloud or considered to be a true cloud product. When ECi Macola offers a hosted solution, they're using a third-party hosting service. You can access Macola through a remote desktop and it is not browser-based.

Does Macola have a CRM?

Macola Progression and ES do not have a CRM. [AS1] Macola 10 includes Exact Synergy for its CRM functionality, and it is supported by ECi. However, the integration between Synergy and the core Macola product has caused ongoing data issues at many companies. Further, the version of Synergy included with Macola 10 is several years old and is not being kept current.

Does Macola have an API?

Macola Progression and ES do not have an API, but Macola 10 does have a very limited one (cannot perform a list of customers, create a customer, create an item, create a PO, get a list of vendors, create a vendor, etc.) and the integration developer would need to refer to ECi's documentation to see if the API covers the desired functionality.

Does Macola have an eCommerce online ordering solution and/or with Shopify, BigCommerce or Magento?

No, and it's only available as an integration through a limited selection of third-party software solutions like Nomad by Sniperdyne. Third-party solutions are not supported by ECi Macola, and integrations must be managed by your own IT team or through customer service agreements with the third-party software solution.

ATP broken? Solution or quick fix for Macola's Available-To-Promise (ATP)

If you are searching for more details about your ATP, you probably want to be able to tell your customer service what is available to sell. Unfortunately, for manufacturing companies,[AS1] the Available-To-Purchase functionality exists but it doesn't work properly and there are no known plans for updates to support it. Macola has publicly stated that they are not going to fix the ATP issue.

How do I update Synergy if running Macola 10?

Even after several years, you still can't update the Synergy version bundled with Macola 10. You will need to relicense Synergy direct from its developer, Exact Software. This version of Synergy would be newer, but does not include some of the built-in links between ECi's older Synergy and Macola systems.

I'm running Macola 10. Is there a better option than AS Import?

AS Import serves as the synchronization tool between the Macola Legacy ERP database and the Synergy database. Although AS Import has its limitations and challenges, it remains the only viable solution available. Alternatively, you could opt to create your own integration scripts from scratch and configure them on a SQL server as a SQL job for background operation. Unfortunately, the options for ERP integration are quite limited and outdated.

Macola not syncing, AS Import errors, or data not updating correctly?

Troubleshooting is complicated and tedious. You'll need to contact ECi for a solution.

Replacement for the Macola Excel Add-in

There is no replacement available in Macola. It is available in Velixo after integrating Acumatica ERP and Spreadsheet Server after integrating Epicor Kinetic ERP.

Macola Reports and Reporting Function

Macola's core reporting is a combination of old "COBOL" style reports originally designed for green-bar printers, and Crystal Reports. Macola ES and 10 also offer some SQL Server Reporting Services (SSRS) reporting options, along with an Excel Add-in (that sometimes struggles with new versions of Excel). The net result is that reports across the system often look and behave differently, causing confusion with users. You will be able to run standard ERP financial reports, i.e. inventory, aging stock, open orders, etc. There is a lot of information in the reports, but the challenge of the system is tailoring the reports for specific users.

Macola Crystal Mass DLL Registration

Crystal DLL mismatch: If you install the Crystal client on a workstation, it could install different DLLs than the Macola client and break the Macola integration to Crystal. To correct this, go back and install the Crystal client and then reinstall the Macola client to get it to overwrite the DLLs.