Distribution ERP Usability Index: Small-Business

Usability scores for distribution erp are shown below. The chart highlights some of the factors which contribute to a product's overall Usability score. Ease of use, administration, and adoption data is shown in the table below.



(Distribution ERP Usability Index Small-Business continues on next page)

*** Products are ordered by Index score. Products are ordered alphabetically if two or more products have the same Index score.**

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Distribution ERP Usability Index: Small-Business *(continued)*

Distribution ERP Market Definition

Distribution ERP software manages logistics operations as well as front- and back-office activities of wholesale and distribution companies. This type of software is used to determine product demand and ensure that products sold are delivered on time. Distribution ERP is used mostly by departments in charge of inventory, warehousing, and logistics. Since distributors sometimes combine products before selling them, most distribution ERP software offer features for assembly and kitting. Most distribution ERP solutions also provide modules for accounting, sales, and purchasing, and sometimes human resources.

Since not all distribution ERP products include all the modules mentioned above, they usually integrate with accounting software, CRM all-in-one software, or HR management suites. For advanced supply chain management and e-commerce needs, distribution ERP systems also integrate with supply chain suites and e-commerce platforms.

To qualify for inclusion in the Distribution ERP category, a product must:

- Provide inventory management and control functionality
- Generate inventory count documents for cycle counts
- Include features to manage warehouses across multiple locations
- Track sales orders and match them to inventory availability
- Create and manage purchase orders to fulfill demand
- Manage shipping and receiving operations in various locations
- Assist users with picking and packing products for shipping
- Maintain financial transactions for all activities such as sales or purchases
- Manage product cost, pricing, discounts, and profit margins
- Plan and implement transportation and delivery schedules
- Analyze the financial and operational performance of the company

(Distribution ERP Usability Index Small-Business continues on next page)

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Distribution ERP Usability Index: Small-Business *(continued)*

Usability Index Description

A product's Usability score is calculated by a proprietary algorithm that factors in real-user satisfaction ratings for a number of use-related review questions. Software buyers can compare products in the Distribution ERP category according to their Usability scores to streamline the buying process and quickly identify the most usable products based on the experiences of their peers. For sellers, media, investors, and analysts, the Index provides benchmarks for product comparison and market trend analysis.

Badges are awarded to products for: Best Usability (highest overall Usability score), Easiest to Use (highest ease of use rating), Easiest Admin (highest ease of admin score), and Best Meets Requirements (highest meets requirements score).

Products included in Small-Business Usability Index for Distribution ERP | Fall 2026 have received both a minimum of 10 reviews and 5 responses from real users for each of the use-related questions featured in our review form by July 28, 2026. These ratings may change as the products are further developed, the sellers grow, and as additional opinions are shared by users. A new Usability Index report will be issued for this category as significant data is collected.

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Acumatica

4.4 (2,020)

FALL 2026 Best Usability SMALL BUSINESS

Usability Score

84%

Avg 80%

Usability Data

Ease of Use

87%

Avg 82%

Ease of Admin

82%

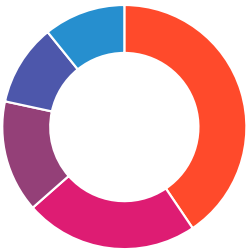
Avg 78%

Meets Requirements

88%

Avg 86%

Top Industries Represented



Wholesale	30
Manufacturing	17
Consumer Goods	11
Packaging and Containers	8
Retail	8

Average User Adoption

Average User Adoption

80%

Avg 81%

Ownership
Acumatica

HQ Location
Bellevue, WA

Year Founded
2008

Employees (Listed On Linkedin)
776

Company Website
acumatica.com

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Brightpearl

4.5 (94)

Usability Score

84%

Avg 80%

Usability Data

Ease of Use

85%

Avg 82%

Ease of Admin

86%

Avg 78%

Meets Requirements

87%

Avg 86%

Top Industries Represented



Retail	19
Consumer Goods	5
Apparel & Fashion	4
Sporting Goods	3
Wholesale	3

Average User Adoption

Average User Adoption

95%

Avg 81%

Ownership
Sage Software

HQ Location
Newcastle

Year Founded
1981

Employees (Listed On Linkedin)
15,579

Company Website
www.sage.com

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NetSuite

4.1 ★★★★☆ (4,901)

Usability Score



Usability Data

Ease of Use



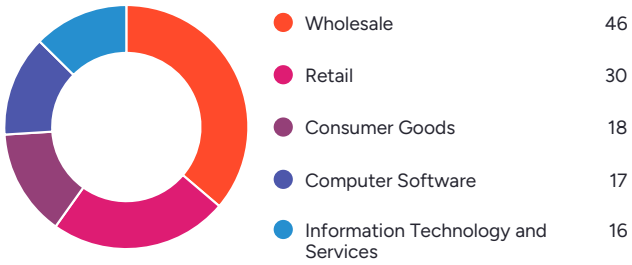
Ease of Admin



Meets Requirements



Top Industries Represented



Average User Adoption

Average User Adoption



Ownership
Oracle

HQ Location
Austin, TX

Year Founded
1977

Employees (Listed On Linkedin)
208,078

Company Website
www.oracle.com

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Epicor Prophet 21

4.0 ★★★★☆ (206)

FALL 2026 Easiest Admin SMALL BUSINESS

Usability Score

78%

Avg 80%

Usability Data

Ease of Use

80%

Avg 82%

Ease of Admin

74%

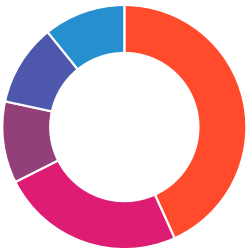
Avg 78%

Meets Requirements

86%

Avg 86%

Top Industries Represented



Wholesale	16
Industrial Automation	9
Building Materials	4
Machinery	4
Warehousing	4

Average User Adoption

Average User Adoption

90%

Avg 81%

Ownership
Epicor

HQ Location
Austin, TX

Year Founded
1972

Employees (Listed On Linkedin)
6,174

Company Website
www.epicor.com

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Microsoft Dynamics 365 Business Central

4.0 ★★★★☆ (907)

FALL 2026 Easiest To Use SMALL BUSINESS

Usability Score

78%

Avg 80%

Usability Data

Ease of Use

82%

Avg 82%

Ease of Admin

76%

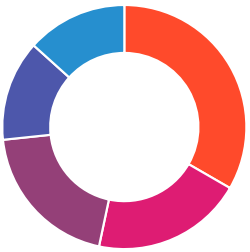
Avg 78%

Meets Requirements

87%

Avg 86%

Top Industries Represented



Information Technology and Services	5
Accounting	3
Consumer Goods	3
Computer Software	2
Marketing and Advertising	2

Average User Adoption

Average User Adoption

57%

Avg 81%

Ownership	HQ Location	Year Founded	Employees (Listed On Linkedin)	Company Website
Microsoft	**Redmond, Washington**	**1975**	**231,632**	microsoft.com

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SAP ECC

4.2 ★★★★☆ (946)

FALL 2026 Best Meets Requirements SMALL BUSINESS

Usability Score

77%

Avg 80%

Usability Data

Ease of Use

73%

Avg 82%

Ease of Admin

64%

Avg 78%

Meets Requirements

84%

Avg 86%

Top Industries Represented



Computer Software	3
Information Technology and Services	3
Accounting	2
Food & Beverages	2
Machinery	2

Average User Adoption

Average User Adoption

91%

Avg 81%

Ownership	HQ Location	Year Founded	Employees (Listed On Linkedin)	Company Website
SAP	**Walldorf**	**1972**	**141,955**	www.sap.com

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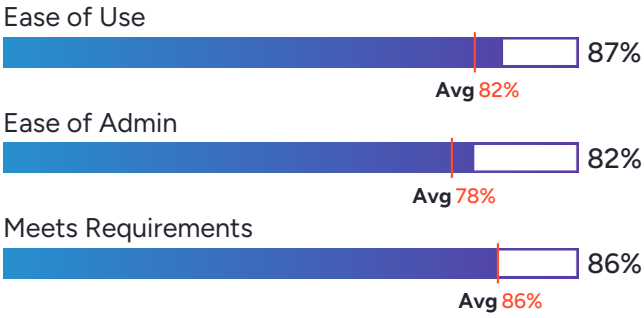
Magaya Supply Chain

4.4 ★★★★½ (291)

Usability Score



Usability Data



Top Industries Represented



Average User Adoption



Ownership
Magaya Corporation

HQ Location
Miami, FL

Year Founded
2001

Employees (Listed On Linkedin)
240

Company Website
www.magaya.com

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Usability Index Methodology

Usability Index Inclusion Criteria

Products included in the Small-Business Usability Index for Distribution ERP | Fall 2026 have received a minimum of 10 reviews and 5 responses for each of the usability-related questions featured in our survey by July 28, 2026. Inviting other users, such as colleagues and peers, to join G2 and share authentic product reviews will accelerate this process and encourage the inclusion of additional products.

Segmented Index Scoring Methodology

When viewing an Index report by segment size, the same Index scoring methodology applies. However, the review data used is only from reviewers who are employed by a company within a particular company segment.

G2 uses the following definitions for company segments:

- Small-Business Review: A review from someone who works at a company with 50 or fewer employees
- Mid-Market Review: A review from someone who works at a company with 51-1,000 employees
- Enterprise Review: A review from someone who works at a company with 1,001+ employees

Usability Scoring Methodology

G2 rates products and sellers based on reviews gathered from our user community, as well as data aggregated from online sources and social networks. We apply a unique, patent-pending algorithm to this data to calculate the product's Usability score. The Small-Business Usability Index for Distribution ERP | Fall 2026 report is based off of scores calculated using the G2 usability algorithm v1.0 from data collected through July 28, 2026. The Usability score is affected by the following (in order of importance):

- Customer satisfaction with the ease of use for each product based on reviews by G2 users
- Customer satisfaction with the ease of admin for each product based on reviews by G2 users
- Customer responses to the Meets Requirements question on G2
- User adoption percentage based on reviews and by G2 users
- The number of reviews received on G2; buyers trust a product with more reviews, and a greater number of reviews indicates a more representative and accurate reflection of the customer experience.

Categorization Methodology

Please visit G2's categorization methodology page to learn more about how products are categorized. For more in-depth information about how we refer to different types of software, please view our list of standard definitions.

(Usability Index Methodology continues on next page)

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Usability Index Methodology *(continued)*

Trust

Keeping our ratings unbiased is our top priority. We require the use of a LinkedIn account or verified business email address to validate a G2 user's identity and employer. We also validate users by partnering with sellers and organizations to securely authenticate users through select platforms. We do not allow users to review their current or former employers' products, or those of their employers' competitors. Additionally, all reviews are manually checked by our team after our algorithm filters out reviews that don't meet our submission requirements. All reviews must pass our moderation process before they are published.

G2 may occasionally offer incentives for honest reviews to help us gather a full and accurate data set. These incentives are offered as thank-yous for approved reviews. Incentives are never conditioned upon the substance of the review, positive or negative. Each such incentivized review is disclosed with an "Incentivized Review" banner.

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