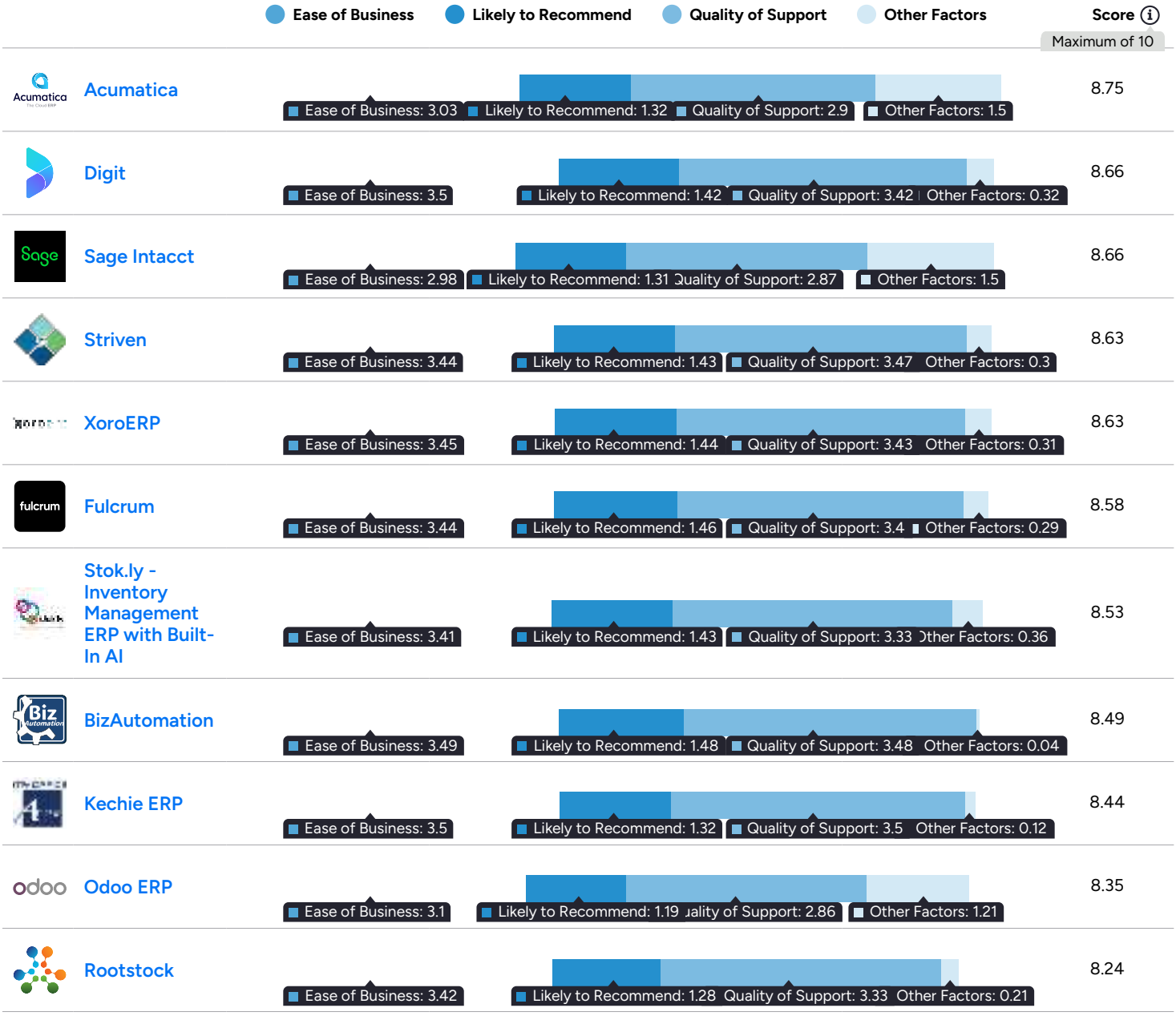
ERP Systems Relationship Index: Small-Business

Relationship scores for ERP systems are shown below. The chart highlights some of the factors which contribute to a product's overall Relationship score. Ease of doing business with, quality of support, and likelihood to recommend data is shown in the table below.



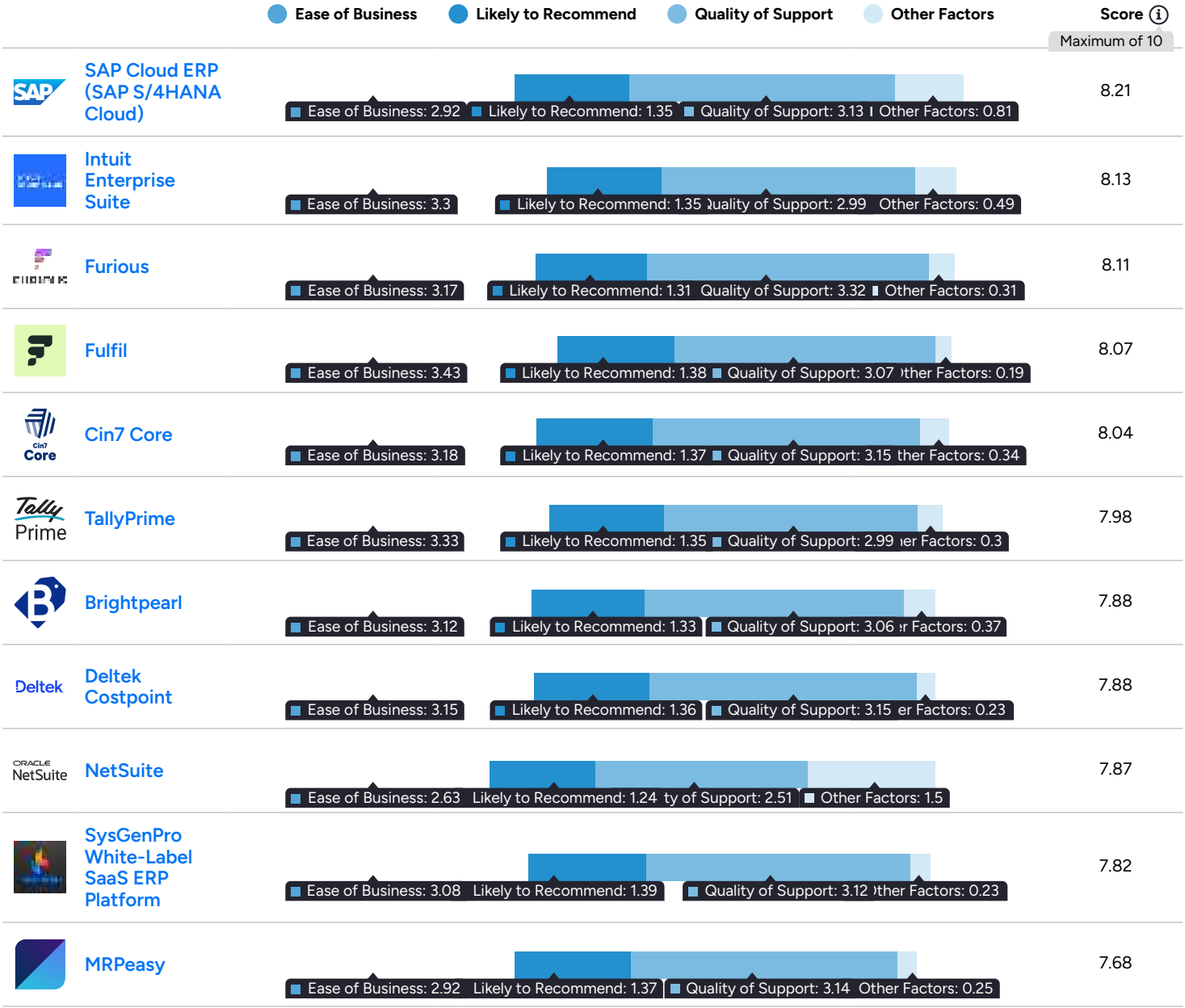
(ERP Systems Relationship Index: Small-Business continues on next page)

*** Products are ordered by Index score. Products are ordered alphabetically if two or more products have the same Index score.**

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ERP Systems Relationship Index: Small-Business *(continued)*

Relationship scores for ERP systems are shown below. The chart highlights some of the factors which contribute to a product's overall Relationship score. Ease of doing business with, quality of support, and likelihood to recommend data is shown in the table below.



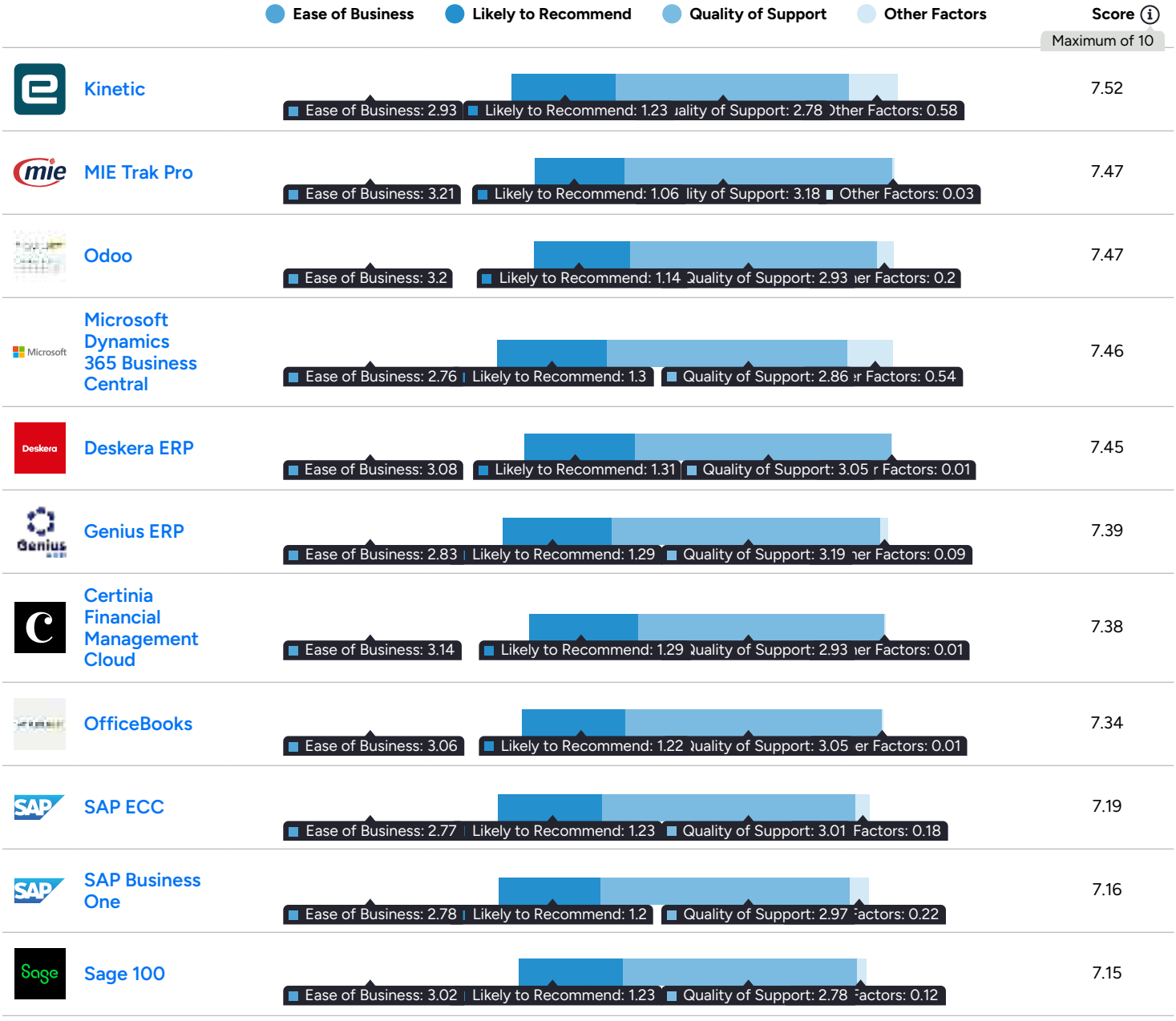
(ERP Systems Relationship Index Small-Business continues on next page)

*** Products are ordered by Index score. Products are ordered alphabetically if two or more products have the same Index score.**

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ERP Systems Relationship Index: Small-Business *(continued)*

Relationship scores for ERP systems are shown below. The chart highlights some of the factors which contribute to a product's overall Relationship score. Ease of doing business with, quality of support, and likelihood to recommend data is shown in the table below.



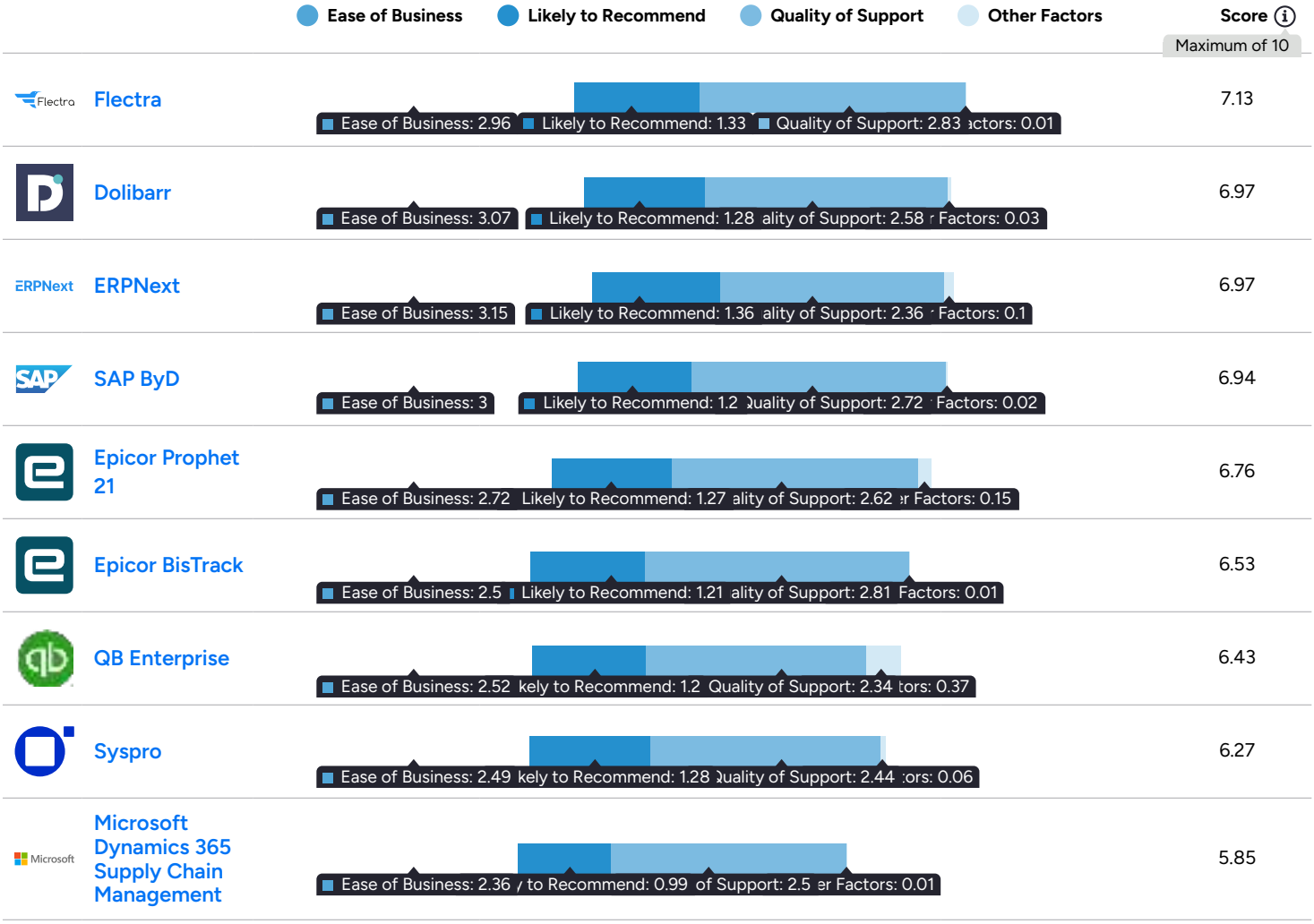
(ERP Systems Relationship Index Small-Business continues on next page)

*** Products are ordered by Index score. Products are ordered alphabetically if two or more products have the same Index score.**

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ERP Systems Relationship Index: Small-Business *(continued)*

Relationship scores for ERP systems are shown below. The chart highlights some of the factors which contribute to a product's overall Relationship score. Ease of doing business with, quality of support, and likelihood to recommend data is shown in the table below.



(ERP Systems Relationship Index Small-Business continues on next page)

*** Products are ordered by Index score. Products are ordered alphabetically if two or more products have the same Index score.**

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ERP Systems Relationship Index: Small-Business *(continued)*

Relationship Definition

Enterprise resource planning (ERP) systems manage, control, and organize daily business operations and workflows. Employees in production, manufacturing, accounting, finance, HR, and supply chain use the best ERP systems to support process automation, control input data, and optimize business operations to save resources. Some examples of ERP systems are Oracle Netsuite and SAP ERP.

ERP implementation helps with account payables (AP) automation, advanced reporting, and management for financial companies. In the healthcare sector, ERP enhances patient care by automating records and storing accurate data for each patient. Human resources uses ERP for payroll processing, time tracking, and employee benefits. Retail industries might use ERP to automate invoices, run customer discounts, and increase sales productivity.

The organized structure of ERP software combines data from different departments and breaks down silos to help every team access necessary data and metrics securely. Real-time reporting and analytical dashboards keep you updated on each department's performance and productivity.

Daily workflows, customer relationship management processes, inventory management and procurement, demand forecasting, and strategic decision-making join under ERPs to keep you up-to-date about team agendas and notify you of task progress. This way, you better understand which teams need resources immediately and which can wait.

ERP software covers a wide range of functionalities. Still, if you find gaps, you can integrate it with other tools like CRM software, professional services automation software, or project-based ERP systems to achieve a magnified view of product manufacturing and distribution.

ERP systems provide a variety of modules, and while each business has unique requirements, most ERP systems offer the following:

- Accounting features like general ledger, accounts payable/receivable, budgeting, and cash management
- Human resources (HR) functionality such as recruiting and payroll, or integration with HR and payroll solutions
- Basic sales and customer management features or integration with CRM solutions
- Functions to create different types of quotes, sales orders, and returns
- Purchasing workflows and purchase order management
- Inventory and warehouse management software including picking, packing, and shipping
- Advanced supply chain modules like demand planning and transportation management for distribution companies
- Production modules that include bill of materials (BOM), manufacturing resource planning (MRP), and quality management features for manufacturing companies
- Reporting and analytics for all the modules included in the ERP solution

(ERP Systems Relationship Index Small-Business continues on next page)

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ERP Systems Relationship Index: Small-Business *(continued)*

Relationship Index Description

A product's Relationship score is calculated by a proprietary algorithm that factors in real-user satisfaction ratings for a number of relationship-related review questions. Software buyers can compare products in the ERP Systems category according to their Relationship scores to streamline the buying process and quickly identify the products that provide the best relationship with software sellers based on the experiences of their peers. For sellers, media, investors, and analysts, the Index provides benchmarks for product comparison and market trend analysis.

Badges are awarded to products for: Best Relationship (highest overall relationship score), Highest Quality of Support (highest overall quality of support score), and Easiest Doing Business With (highest ease of doing business with score).

Products included in the Small-Business Relationship Index for ERP Systems | Fall 2026 have received both a minimum of 10 reviews and 5 responses from real users for each of the relationship-related questions featured in our review form by July 28, 2026. These ratings may change as the products are further developed, the sellers grow, and as additional opinions are shared by users, and a new Relationship Index report will be issued for this category as significant data is collected.

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Acumatica

4.4 (2,020)

FALL 2026 Best Relationship SMALL BUSINESS

Relationship Score

88%

Avg 77%

Relationship Data

Likelihood to Recommend

89%

Avg 86%

Ease of Business

Ease of Doing Business With

88%

Avg 88%

Support

Quality of Support

85%

Avg 85%

Top Industries Represented



Manufacturing	31
Wholesale	30
Construction	21
Accounting	18
Information Technology and Services	16

Ownership
Acumatica

HQ Location
Bellevue, WA

Year Founded
2008

Employees (Listed On Linkedin)
776

Company Website
acumatica.com

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Digit

4.8 ★★★★★ (18)

FALL 2026
Easiest To Do Business With
SMALL BUSINESS

Relationship Score

87%

Avg 77%

Relationship Data

Likelihood to Recommend

94%

Avg 86%

Ease of Business

Ease of Doing Business With

100%

Avg 88%

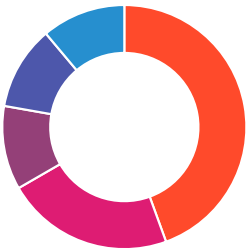
Support

Quality of Support

98%

Avg 85%

Top Industries Represented



Manufacturing	4
Plastics	2
Biotechnology	1
Consumer Goods	1
Food & Beverages	1

Ownership
Digit

HQ Location
Atlanta, US

Year Founded
2022

Employees (Listed On Linkedin)
22

Company Website
digit-software.com

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Sage Intacct

4.3 (4,408)

Relationship Score

87%

Avg 77%

Relationship Data

Likelihood to Recommend

86%

Avg 86%

Ease of Business

Ease of Doing Business With

86%

Avg 88%

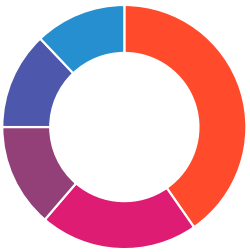
Support

Quality of Support

83%

Avg 85%

Top Industries Represented



Accounting	50
Non-Profit Organization Management	26
Construction	17
Financial Services	16
Information Technology and Services	15

Ownership
Sage Software

HQ Location
Newcastle

Year Founded
1981

Employees (Listed On Linkedin)
15,579

Company Website
www.sage.com

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Striven

4.5 ★★★★½ (105)

Relationship Score

86%

Avg 77%

Relationship Data

Likelihood to Recommend

90%

Avg 86%

Ease of Business

Ease of Doing Business With

98%

Avg 88%

Support

Quality of Support

91%

Avg 85%

Top Industries Represented



Construction	7
Automotive	6
Accounting	4
Computer Software	4
Electrical/ Electronic Manufacturing	4

Ownership
Miles IT

HQ Location
Tampa, Florida

Year Founded
2008

Employees (Listed On Linkedin)
46

Company Website
striven.com

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XoroERP

4.9 ★★★★★ (94)

Relationship Score

86%

Avg 77%

Relationship Data

Likelihood to Recommend

97%

Avg 86%

Ease of Business

Ease of Doing Business With

98%

Avg 88%

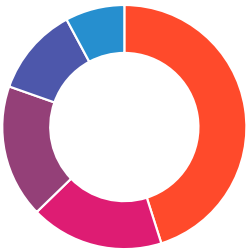
Support

Quality of Support

98%

Avg 85%

Top Industries Represented



Apparel & Fashion	23
Retail	9
Wholesale	9
Manufacturing	6
Consumer Goods	4

Ownership
Xorosoft

HQ Location
Burnaby, BC

Year Founded
2014

Employees (Listed On Linkedin)
76

Company Website
xorosoft.com

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Fulcrum

4.9 ★★★★★ (30)

Relationship Score

86%

Avg 77%

Relationship Data

Likelihood to Recommend

97%

Avg 86%

Ease of Business

Ease of Doing Business With

99%

Avg 88%

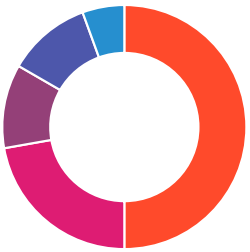
Support

Quality of Support

98%

Avg 85%

Top Industries Represented



Manufacturing	9
Machinery	4
Aviation & Aerospace	2
Electrical/ Electronic Manufacturing	2
Apparel & Fashion	1

Ownership
Fulcrum

HQ Location
Minneapolis, Minnesota

Year Founded
2015

Employees (Listed On Linkedin)
83

Company Website
fulcrumpro.com

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Stok.ly - Inventory Management ERP with Built-In AI

4.8 ★★★★★ (17)

Relationship Score

85%

Avg 77%

Relationship Data

Likelihood to Recommend

96%

Avg 86%

Ease of Business

Ease of Doing Business With

98%

Avg 88%

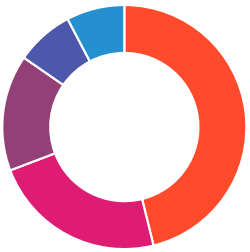
Support

Quality of Support

95%

Avg 85%

Top Industries Represented



Retail	6
Wholesale	3
Automotive	2
Consumer Services	1
Import and Export	1

Ownership	HQ Location	Year Founded	Employees (Listed On Linkedin)	Company Website
Stok.ly	**Hereford, GB**	**2015**	**9**	www.stok.ly

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BizAutomation Cloud ERP

4.7 ★★★★½ (26)

Relationship Score

85%

Avg 77%

Relationship Data

Likelihood to Recommend

94%

Avg 86%

Ease of Business

Ease of Doing Business With

98%

Avg 88%

Support

Quality of Support

97%

Avg 85%

Top Industries Represented



Retail	3
Business Supplies and Equipment	2
Consumer Goods	2
Information Technology and Services	2
Medical Devices	2

Ownership
BizAutomation Cloud ERP

HQ Location
Santa Ana, CA

Year Founded
2003

Employees (Listed On Linkedin)
5

Company Website
bizautomation.com

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Kechie ERP

4.7 ★★★★½ (20)

FALL 2026 Best Support SMALL BUSINESS

FALL 2026 Easiest To Do Business With SMALL BUSINESS

Relationship Score

84%

Avg 77%

Relationship Data

Likelihood to Recommend

94%

Avg 86%

Ease of Business

Ease of Doing Business With

100%

Avg 88%

Support

Quality of Support

100%

Avg 85%

Top Industries Represented



Apparel & Fashion	1
Automotive	1
Consumer Goods	1
Defense & Space	1
Food & Beverages	1

Ownership
My Office Apps

HQ Location
Irvine, US

Year Founded
2014

Employees (Listed On Linkedin)
18

Company Website
myofficeapps.com

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Odoo ERP

4.2 ★★★★☆ (354)

Relationship Score

84%

Avg 77%

Relationship Data

Likelihood to Recommend

83%

Avg 86%

Ease of Business

Ease of Doing Business With

85%

Avg 88%

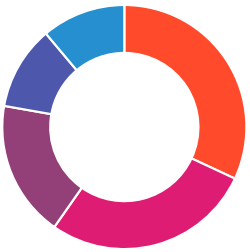
Support

Quality of Support

79%

Avg 85%

Top Industries Represented



Computer Software	23
Information Technology and Services	20
Retail	13
Accounting	8
Manufacturing	8

Ownership	HQ Location	Year Founded	Employees (Listed On Linkedin)	Company Website
Odoo	**Brussels, Belgium**	**2005**	**8,815**	www.odoo.com

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Rootstock Cloud ERP

3.9 ★★★★☆ (85)

Relationship Score

82%

Avg 77%

Relationship Data

Likelihood to Recommend

79%

Avg 86%

Ease of Business

Ease of Doing Business With

81%

Avg 88%

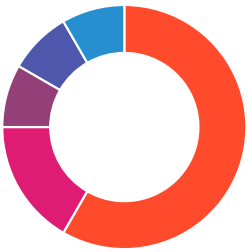
Support

Quality of Support

87%

Avg 85%

Top Industries Represented



Manufacturing	7
Food & Beverages	2
Building Materials	1
Computer Networking	1
Consumer Electronics	1

Ownership
Rootstock Software

HQ Location
San Ramon, CA

Year Founded
2008

Employees (Listed On Linkedin)
126

Company Website
rootstock.com

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SAP Cloud ERP (SAP S/4HANA Cloud)

4.4 ★★★★½ (1,061)

Relationship Score

82%

Avg 77%

Relationship Data

Likelihood to Recommend

90%

Avg 86%

Ease of Business

Ease of Doing Business With

87%

Avg 88%

Support

Quality of Support

89%

Avg 85%

Top Industries Represented



Information Technology and Services	13
Accounting	12
Manufacturing	6
Computer Software	5
Consulting	5

Ownership	HQ Location	Year Founded	Employees (Listed On Linkedin)	Company Website
SAP	**Walldorf**	**1972**	**141,955**	www.sap.com

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Intuit Enterprise Suite

4.6 ★★★★½ (41)

Relationship Score

81%

Avg 77%

Relationship Data

Likelihood to Recommend

90%

Avg 86%

Ease of Business

Ease of Doing Business With

92%

Avg 88%

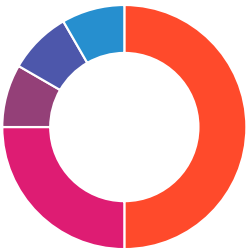
Support

Quality of Support

84%

Avg 85%

Top Industries Represented



Construction	6
Accounting	3
Consulting	1
Consumer Services	1
Food & Beverages	1

Ownership
Intuit

HQ Location
Mountain View, California

Year Founded
1983

Employees (Listed On Linkedin)
18,185

Company Website
www.intuit.com

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Furious

4.5 ★★★★½ (21)

Relationship Score

81%

Avg 77%

Relationship Data

Likelihood to Recommend

87%

Avg 86%

Ease of Business

Ease of Doing Business With

90%

Avg 88%

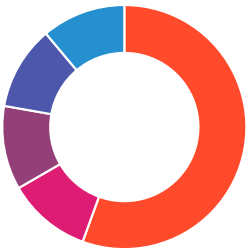
Support

Quality of Support

94%

Avg 85%

Top Industries Represented



Marketing and Advertising	5
Accounting	1
Consulting	1
Design	1
E-Learning	1

Ownership
FURIOUS SQUAD

HQ Location
Paris, FR

Employees (Listed On Linkedin)
27

Company Website
furious-squad.com

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Fulfil

4.4 ★★★★½ (33)

Relationship Score

81%

Avg 77%

Relationship Data

Likelihood to Recommend

88%

Avg 86%

Ease of Business

Ease of Doing Business With

98%

Avg 88%

Support

Quality of Support

86%

Avg 85%

Top Industries Represented



Retail	6
Consumer Goods	4
Apparel & Fashion	3
Food & Beverages	2
Manufacturing	2

Ownership
Fulfil.IO

HQ Location
San Francisco, CA

Year Founded
2015

Employees (Listed On Linkedin)
65

Company Website
www.fulfil.io

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Cin7 Core

4.2 ★★★★☆ (342)

Relationship Score

80%

Avg 77%

Relationship Data

Likelihood to Recommend

86%

Avg 86%

Ease of Business

Ease of Doing Business With

90%

Avg 88%

Support

Quality of Support

84%

Avg 85%

Top Industries Represented



Apparel & Fashion	4
Retail	3
Wholesale	3
Business Supplies and Equipment	2
Food & Beverages	2

Ownership	HQ Location	Year Founded	Employees (Listed On Linkedin)	Company Website
Cin7	Denver, CO	2011	327	www.cin7.com

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TallyPrime

4.5 (305)

Relationship Score

80%

Avg 77%

Relationship Data

Likelihood to Recommend

88%

Avg 86%

Ease of Business

Ease of Doing Business With

89%

Avg 88%

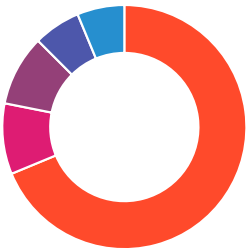
Support

Quality of Support

86%

Avg 85%

Top Industries Represented



Accounting	44
Computer Software	6
Marketing and Advertising	6
Automotive	4
Construction	4

Ownership
Tally Solutions

HQ Location
Bangalore

Year Founded
1986

Employees (Listed On Linkedin)
4,945

Company Website
tallysolutions.com

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Brightpearl

4.5 (94)

Relationship Score

79%

Avg 77%

Relationship Data

Likelihood to Recommend

93%

Avg 86%

Ease of Business

Ease of Doing Business With

90%

Avg 88%

Support

Quality of Support

89%

Avg 85%

Top Industries Represented



Retail	20
Apparel & Fashion	7
Consumer Goods	5
Information Technology and Services	3
Sporting Goods	3

Ownership
Sage Software

HQ Location
Newcastle

Year Founded
1981

Employees (Listed On Linkedin)
15,579

Company Website
www.sage.com

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Deltek Costpoint

4.2 ★★★★☆ (665)

Relationship Score



Relationship Data

Likelihood to Recommend



Ease of Business

Ease of Doing Business With

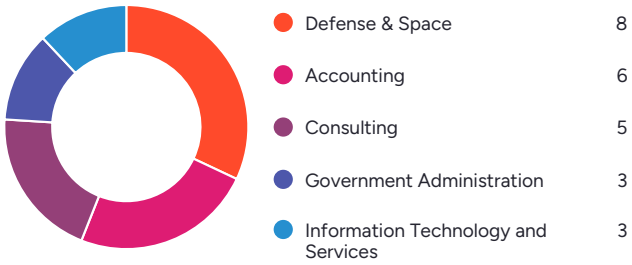


Support

Quality of Support



Top Industries Represented



Ownership
Deltek

HQ Location
Herndon, VA

Year Founded
1983

Employees (Listed On Linkedin)
4,828

Company Website
www.deltek.com

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NetSuite

4.1 ★★★★☆ (4,901)

Relationship Score

79%

Avg 77%

Relationship Data

Likelihood to Recommend

83%

Avg 86%

Ease of Business

Ease of Doing Business With

77%

Avg 88%

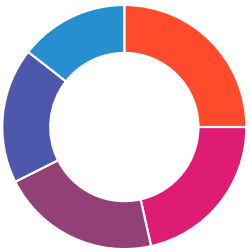
Support

Quality of Support

73%

Avg 85%

Top Industries Represented



Wholesale	71
Manufacturing	61
Retail	60
Accounting	51
Consumer Goods	41

Ownership
Oracle

HQ Location
Austin, TX

Year Founded
1977

Employees (Listed On Linkedin)
208,078

Company Website
www.oracle.com

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SysGenPro White-Label SaaS ERP Platform

4.7 ★★★★½ (12)

Relationship Score

78%

Avg 77%

Relationship Data

Likelihood to Recommend

92%

Avg 86%

Ease of Business

Ease of Doing Business With

87%

Avg 88%

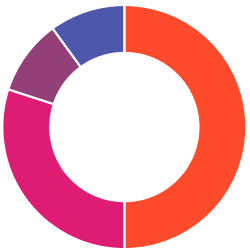
Support

Quality of Support

89%

Avg 85%

Top Industries Represented



Information Technology and Services	5
Insurance	3
Information Services	1
Marketing and Advertising	1

Ownership	HQ Location	Year Founded	Employees (Listed On Linkedin)	Company Website
SysGenPro	Serilingampalli, IN	2024	18	sysgenpro.com

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MRPeasy

4.6 ★★★★½ (57)

Relationship Score

77%

Avg 77%

Relationship Data

Likelihood to Recommend

92%

Avg 86%

Ease of Business

Ease of Doing Business With

86%

Avg 88%

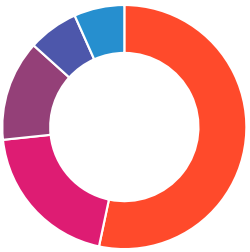
Support

Quality of Support

88%

Avg 85%

Top Industries Represented



Manufacturing	8
Food Production	3
Electrical/ Electronic Manufacturing	2
Accounting	1
Apparel & Fashion	1

Ownership
MRPeasy

HQ Location
Bristol, England

Year Founded
2014

Employees (Listed On Linkedin)
35

Company Website
mrpeasy.com

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Kinetic

3.9 ★★★★☆ (733)

Relationship Score

75%

Avg 77%

Relationship Data

Likelihood to Recommend

76%

Avg 86%

Ease of Business

Ease of Doing Business With

80%

Avg 88%

Support

Quality of Support

70%

Avg 85%

Top Industries Represented



Manufacturing	11
Electrical/ Electronic Manufacturing	5
Computer Software	4
Construction	4
Defense & Space	4

Ownership
Epicor

HQ Location
Austin, TX

Year Founded
1972

Employees (Listed On Linkedin)
6,174

Company Website
www.epicor.com

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MIE Trak Pro

4.3 ★★★★½ (100)

Relationship Score

75%

Avg 77%

Relationship Data

Likelihood to Recommend

85%

Avg 86%

Ease of Business

Ease of Doing Business With

92%

Avg 88%

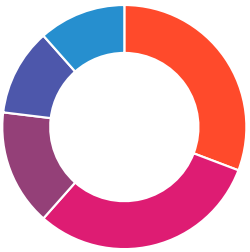
Support

Quality of Support

91%

Avg 85%

Top Industries Represented



Machinery	8
Mechanical or Industrial Engineering	8
Aviation & Aerospace	4
Accounting	3
Automotive	3

Ownership
MIE Solutions

HQ Location
Garden Grove, CA

Year Founded
2007

Employees (Listed On Linkedin)
53

Company Website
mie-solutions.com

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Odoo

4.1 ★★★★☆ (17)

Relationship Score

75%

Avg 77%

Relationship Data

Likelihood to Recommend

80%

Avg 86%

Ease of Business

Ease of Doing Business With

94%

Avg 88%

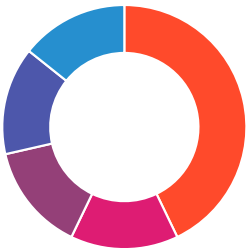
Support

Quality of Support

86%

Avg 85%

Top Industries Represented



Computer Software	3
Airlines/ Aviation	1
Computer Hardware	1
Consumer Electronics	1
Hospitality	1

Ownership
Odoo

HQ Location
Brussels, Belgium

Year Founded
2005

Employees (Listed On Linkedin)
8,815

Company Website
www.odoo.com

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Microsoft Dynamics 365 Business Central

4.0 ★★★★☆ (907)

Relationship Score

75%

Avg 77%

Relationship Data

Likelihood to Recommend

82%

Avg 86%

Ease of Business

Ease of Doing Business With

83%

Avg 88%

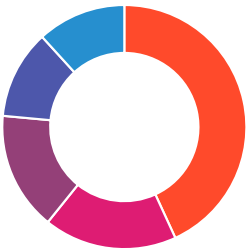
Support

Quality of Support

81%

Avg 85%

Top Industries Represented



Information Technology and Services	22
Computer Software	9
Accounting	8
Manufacturing	6
Marketing and Advertising	6

Ownership
Microsoft

HQ Location
Redmond, Washington

Year Founded
1975

Employees (Listed On Linkedin)
231,632

Company Website
microsoft.com

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Deskera ERP

4.4 (33)

Relationship Score

75%

Avg 77%

Relationship Data

Likelihood to Recommend

87%

Avg 86%

Ease of Business

Ease of Doing Business With

88%

Avg 88%

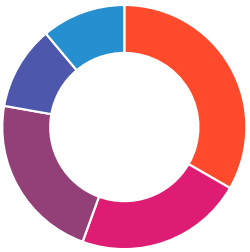
Support

Quality of Support

87%

Avg 85%

Top Industries Represented



Marketing and Advertising	3
Accounting	2
Medical Devices	2
Arts and Crafts	1
Consulting	1

Ownership
Deskera

HQ Location
Minneapolis, Minnesota

Year Founded
2008

Employees (Listed On Linkedin)
109

Company Website
deskera.com

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Genius ERP

4.3 ★★★★½ (38)

Relationship Score

74%

Avg 77%

Relationship Data

Likelihood to Recommend

84%

Avg 86%

Ease of Business

Ease of Doing Business With

90%

Avg 88%

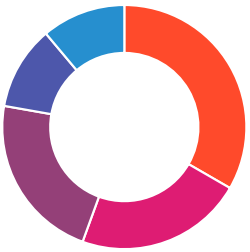
Support

Quality of Support

91%

Avg 85%

Top Industries Represented



Manufacturing	3
Electrical/ Electronic Manufacturing	2
Mining & Metals	2
Construction	1
Defense & Space	1

Ownership
Genius Solutions

HQ Location
Quebec, Canada

Year Founded
1992

Employees (Listed On Linkedin)
198

Company Website
geniuserp.com

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Certinia Financial Management Cloud

4.0 ★★★★☆ (437)

Relationship Score

74%

Avg 77%

Relationship Data

Likelihood to Recommend

86%

Avg 86%

Ease of Business

Ease of Doing Business With

90%

Avg 88%

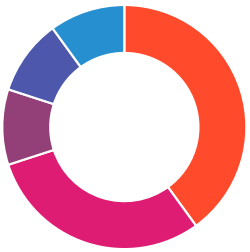
Support

Quality of Support

84%

Avg 85%

Top Industries Represented



Computer Software	4
Information Technology and Services	3
Accounting	1
Architecture & Planning	1
Consulting	1

Ownership
Certinia

HQ Location
Austin, TX

Year Founded
2009

Employees (Listed On Linkedin)
981

Company Website
certinia.com

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OfficeBooks

4.1 ★★★★☆ (61)

Relationship Score

73%

Avg 77%

Relationship Data

Likelihood to Recommend

81%

Avg 86%

Ease of Business

Ease of Doing Business With

87%

Avg 88%

Support

Quality of Support

87%

Avg 85%

Top Industries Represented



Real Estate	4
Events Services	2
Health, Wellness and Fitness	2
Insurance	2
Retail	2

Ownership
Officebooks

HQ Location
Ottawa, Canada

Year Founded
2008

Employees (Listed On Linkedin)
1

Company Website
officebooks.com

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SAP ECC

4.2 ★★★★☆ (946)

Relationship Score

72%

Avg 77%

Relationship Data

Likelihood to Recommend

83%

Avg 86%

Ease of Business

Ease of Doing Business With

79%

Avg 88%

Support

Quality of Support

83%

Avg 85%

Top Industries Represented



Information Technology and Services	6
Accounting	5
Computer Software	5
Automotive	3
Chemicals	3

Ownership	HQ Location	Year Founded	Employees (Listed On Linkedin)	Company Website
SAP	**Walldorf**	**1972**	**141,955**	www.sap.com

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SAP Business One

4.3 ★★★★½ (542)

Relationship Score

72%

Avg 77%

Relationship Data

Likelihood to Recommend

86%

Avg 86%

Ease of Business

Ease of Doing Business With

80%

Avg 88%

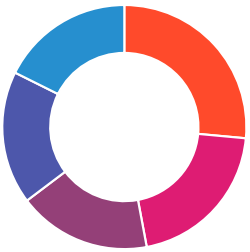
Support

Quality of Support

83%

Avg 85%

Top Industries Represented



Logistics and Supply Chain	9
Computer Software	7
Accounting	6
Chemicals	6
Food & Beverages	6

Ownership	HQ Location	Year Founded	Employees (Listed On Linkedin)	Company Website
SAP	**Walldorf**	**1972**	**141,955**	www.sap.com

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Sage 100

3.7 (212)

Relationship Score

72%

Avg 77%

Relationship Data

Likelihood to Recommend

75%

Avg 86%

Ease of Business

Ease of Doing Business With

89%

Avg 88%

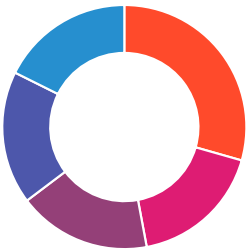
Support

Quality of Support

78%

Avg 85%

Top Industries Represented



Construction	5
Accounting	3
Consumer Goods	3
Retail	3
Wholesale	3

Ownership
Sage Software

HQ Location
Newcastle

Year Founded
1981

Employees (Listed On Linkedin)
15,579

Company Website
www.sage.com

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Flectra

4.4 ★★★★½ (20)

Relationship Score

71%

Avg 77%

Relationship Data

Likelihood to Recommend

88%

Avg 86%

Ease of Business

Ease of Doing Business With

82%

Avg 88%

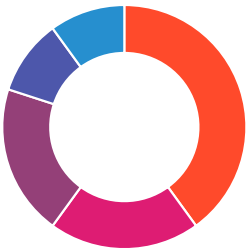
Support

Quality of Support

77%

Avg 85%

Top Industries Represented



Accounting	4
Computer Software	2
Information Technology and Services	2
Consumer Services	1
Cosmetics	1

Ownership
FlectraHQ

HQ Location
Middletown, Delaware

Employees (Listed On Linkedin)
2

Company Website
flectrahq.com

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Dolibarr ERP CRM

4.5 ★★★★½ (31)

Relationship Score

70%

Avg 77%

Relationship Data

Likelihood to Recommend

90%

Avg 86%

Ease of Business

Ease of Doing Business With

85%

Avg 88%

Support

Quality of Support

78%

Avg 85%

Top Industries Represented



Apparel & Fashion	2
Computer Software	2
Internet	2
Marketing and Advertising	2
Retail	2

Ownership
Dolibarr association

HQ Location
Olivet

Year Founded
2009

Employees (Listed On Linkedin)
16

Company Website
dolibarr.org

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ERPNext

4.3 ★★★★½ (51)

Relationship Score

70%

Avg 77%

Relationship Data

Likelihood to Recommend

87%

Avg 86%

Ease of Business

Ease of Doing Business With

86%

Avg 88%

Support

Quality of Support

65%

Avg 85%

Top Industries Represented



Information Technology and Services	5
Accounting	2
Computer & Network Security	2
Computer Software	2
Automotive	1

Ownership
Frappe Technologies Private Limited

HQ Location
Mumbai, India

Year Founded
2008

Employees (Listed On Linkedin)
278

Company Website
erpnext.com

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SAP Business ByDesign

4.0 ★★★★☆ (190)

Relationship Score

69%

Avg 77%

Relationship Data

Likelihood to Recommend

80%

Avg 86%

Ease of Business

Ease of Doing Business With

86%

Avg 88%

Support

Quality of Support

78%

Avg 85%

Top Industries Represented



Information Technology and Services	8
Accounting	5
Computer Software	3
Electrical/ Electronic Manufacturing	3
E-Learning	2

Ownership
SAP

HQ Location
Walldorf

Year Founded
1972

Employees (Listed On Linkedin)
141,955

Company Website
www.sap.com

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Epicor Prophet 21

4.0 ★★★★☆ (206)

Relationship Score

68%

Avg 77%

Relationship Data

Likelihood to Recommend

83%

Avg 86%

Ease of Business

Ease of Doing Business With

78%

Avg 88%

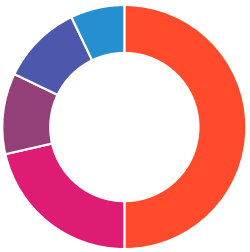
Support

Quality of Support

75%

Avg 85%

Top Industries Represented



Wholesale	14
Industrial Automation	6
Building Materials	3
Machinery	3
Construction	2

Ownership
Epicor

HQ Location
Austin, TX

Year Founded
1972

Employees (Listed On Linkedin)
6,174

Company Website
www.epicor.com

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Epicor BisTrack

4.2 ★★★★☆ (37)

Relationship Score

65%

Avg 77%

Relationship Data

Likelihood to Recommend

80%

Avg 86%

Ease of Business

Ease of Doing Business With

71%

Avg 88%

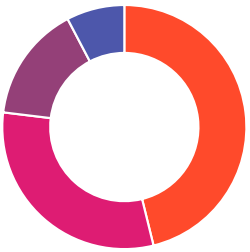
Support

Quality of Support

80%

Avg 85%

Top Industries Represented



Building Materials	6
Retail	4
Wholesale	2
Import and Export	1

Ownership
Epicor

HQ Location
Austin, TX

Year Founded
1972

Employees (Listed On Linkedin)
6,174

Company Website
www.epicor.com

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QuickBooks Desktop Enterprise

4.3 ★★★★½ (1,059)

Relationship Score

64%

Avg 77%

Relationship Data

Likelihood to Recommend

83%

Avg 86%

Ease of Business

Ease of Doing Business With

81%

Avg 88%

Support

Quality of Support

75%

Avg 85%

Top Industries Represented



Accounting	12
Construction	6
Information Technology and Services	6
Electrical/ Electronic Manufacturing	5
Telecommunications	5

Ownership
Intuit

HQ Location
Mountain View, California

Year Founded
1983

Employees (Listed On Linkedin)
18,185

Company Website
www.intuit.com

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Syspro

4.1 ★★★★☆ (256)

Relationship Score

63%

Avg 77%

Relationship Data

Likelihood to Recommend

87%

Avg 86%

Ease of Business

Ease of Doing Business With

88%

Avg 88%

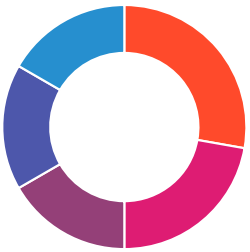
Support

Quality of Support

85%

Avg 85%

Top Industries Represented



Electrical/ Electronic Manufacturing	5
Medical Devices	4
Food & Beverages	3
Machinery	3
Manufacturing	3

Ownership
Syspro

HQ Location
The Old Vicarage, Market Street, DE74 2Jb, Castle Donington, GB

Year Founded
1978

Employees (Listed On Linkedin)
650

Company Website
www.syspro.com

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Microsoft Dynamics 365 Supply Chain Management

3.7 ★★★½☆ (103)

Relationship Score

59%

Avg 77%

Relationship Data

Likelihood to Recommend

66%

Avg 86%

Ease of Business

Ease of Doing Business With

67%

Avg 88%

Support

Quality of Support

71%

Avg 85%

Top Industries Represented



Marketing and Advertising	2
Music	2
Aviation & Aerospace	1
Computer Software	1
Consumer Electronics	1

Ownership	HQ Location	Year Founded	Employees (Listed On Linkedin)	Company Website
Microsoft	**Redmond, Washington**	**1975**	**231,632**	microsoft.com

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Relationship Index Methodology

Relationship Index Inclusion Criteria

Products included in the Small-Business Relationship Index for ERP Systems | Fall 2026 have received a minimum of 10 reviews and 5 responses for each of the relationship-related questions featured in our survey by July 28, 2026. Inviting other users, such as colleagues and peers, to join G2 and share authentic product reviews will accelerate this process and encourage the inclusion of additional products.

Segmented Index Scoring Methodology

When viewing an Index report by segment size, the same Index scoring methodology applies. However, the review data used is only from reviewers who are employed by a company within a particular company segment.

G2 uses the following definitions for company segments:

- Small-Business Review: A review from someone who works at a company with 50 or fewer employees
- Mid-Market Review: A review from someone who works at a company with 51-1,000 employees
- Enterprise Review: A review from someone who works at a company with 1,001+ employees

Relationship Scoring Methodology

G2 rates products and sellers based on reviews gathered from our user community, as well as data aggregated from online sources and social networks. We apply a unique, patent-pending algorithm to this data to calculate the product's Relationship score. The Small-Business Relationship Index for ERP Systems | Fall 2026 report is based off of scores calculated using the G2 relationship algorithm v1.0 from data collected through July 28, 2026. The Relationship score is affected by the following (in order of importance):

- Customers' reported ease of doing business with the seller based on reviews by G2 users
- Customers' satisfaction with the product's quality of support based on reviews by G2 users
- Customers' likelihood to recommend each product based on reviews by G2 users
- The number of reviews received on G2; buyers trust a product with more reviews, and a greater number of reviews indicates a more representative and accurate reflection of the customer experience.

Categorization Methodology

Please visit G2's categorization methodology page to learn more about how products are categorized. For more in-depth information about how we refer to different types of software, please view our list of standard definitions.

(Relationship Index Methodology continues on next page)

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Relationship Index Methodology *(continued)*

Trust

Keeping our ratings unbiased is our top priority. We require the use of a LinkedIn account or verified business email address to validate a G2 user's identity and employer. We also validate users by partnering with sellers and organizations to securely authenticate users through select platforms. We do not allow users to review their current or former employers' products, or those of their employers' competitors. Additionally, all reviews are manually checked by our team after our algorithm filters out reviews that don't meet our submission requirements. All reviews must pass our moderation process before they are published.

G2 may occasionally offer incentives for honest reviews to help us gather a full and accurate data set. These incentives are offered as thank-yous for approved reviews. Incentives are never conditioned upon the substance of the review, positive or negative. Each such incentivized review is disclosed with an "Incentivized Review" banner.

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