Project-Based ERP Relationship Index

Relationship scores for project-based ERP are shown below. The chart highlights some of the factors which contribute to a product's overall Relationship score. Ease of doing business with, quality of support, and likelihood to recommend data is shown in the table below.

		Ease of Business ● Likely to Recommend ● Quality of Support ● Other Factors ○	Score
	Acumatica		9.17
	Sage Intacct		9.11
	Unanet GovCon		8.92
	Unanet AE ERP		8.75
	Deltek Costpoint		8.71
	JAMIS Prime ERP		8.71
	NetSuite		8.70
	Deltek Vantagepoint		8.59
	CMap		8.50
	Deltek ComputerEase		7.90
	Synergy		7.78
	Multiview ERP		7.21

(Project-Based ERP Relationship Index continues on next page)

* Products are ordered by Index score. Products are ordered alphabetically if two or more products have the same Index score.

Project-Based ERP Relationship Index (continued)

Relationship scores for project-based ERP are shown below. The chart highlights some of the factors which contribute to a product's overall Relationship score. Ease of doing business with, quality of support, and likelihood to recommend data is shown in the table below.

		● Ease of Business ● Likely to Recommend ● Quality of Support ● Other Factors	Score
Deltek	**Deltek Maconomy**		7.15
Deltek	**Deltek Ajera**		7.10
eci	**JobBOSS²**		6.64
UNIT4	**Unit4 ERP**		6.55

(Project-Based ERP Relationship Index continues on next page)

* Products are ordered by Index score. Products are ordered alphabetically if two or more products have the same Index score.

Project-Based ERP Relationship Index (continued)

Relationship Definition

Project-based enterprise resource planning (ERP) systems provide an end-to-end business solution for all company departments that generate revenue by conducting complex projects. These systems contain modules that address financial management, project and resource planning, sales and marketing, as well as project risk and governance. By recording all project-related information, companies gain visibility into the type of projects that are the most profitable. Industries utilizing a project-based ERP system include engineering, construction, and government contractors. Project-based ERP systems require precise tracking of the profitability of each project and portfolio. This type of software is used mainly by members of the project management office department, such as project and program managers or analysts.

There are two major types of project-based ERP solutions:

▶ Focused best-of-breed software, which focuses exclusively on project-based industries.

▶ Broader ERP systems that provide features for project-based companies combined with functionality for manufacturing or distribution.

While product-based businesses generally utilize ERP systems, project-centric manufacturers use a project-based ERP system to better plan and monitor operations. This type of software should not be confused with project management software which only focuses on projects and does not provide features for operations. These systems may also integrate with CRM software and human resource management systems.

To qualify for inclusion in the Project-Based ERP category, a product must:

▶ Include functionality for project, program, and portfolio management

▶ Provide an end-to-end solution for all project-based work of a company

▶ Track and record resources and costs on a project and portfolio level

▶ Deliver front office (sales and marketing) and back office (procurement) features

▶ Manage suppliers, subcontractors, contracts, as well as bids and RFPs

▶ Support project-accounting features as well as time and expense tracking

▶ Integrate with or provide modules for HR, workforce management, or payroll

Relationship Index Description

A product's Relationship score is calculated by a proprietary algorithm that factors in real-user satisfaction ratings for a number of relationship-related review questions. Software buyers can compare products in the Project-Based ERP category according to their Relationship scores to streamline the buying process and quickly identify the products that provide the best relationship with software sellers based on the experiences of their peers. For sellers, media, investors, and analysts, the Index provides benchmarks for product comparison and market trend analysis.
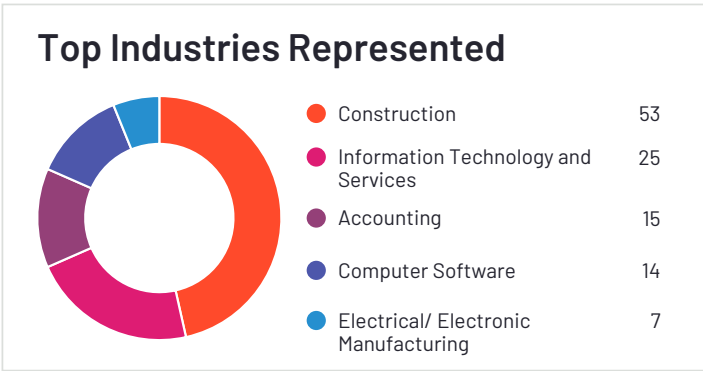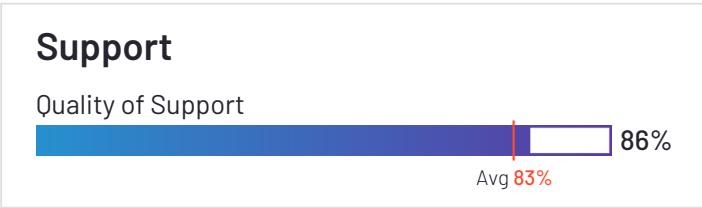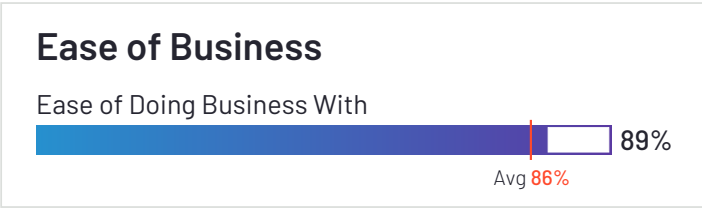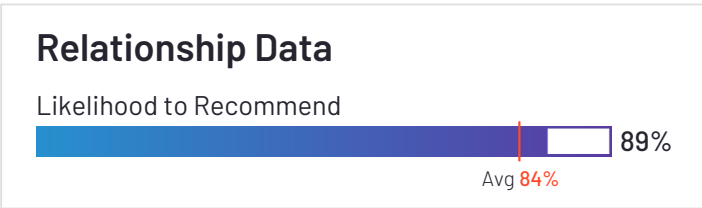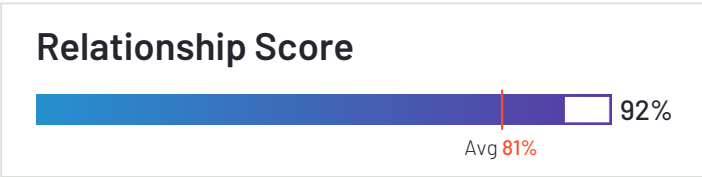
Badges are awarded to products for: Best Relationship (highest overall relationship score), Highest Quality of Support (highest overall quality of support score), and Easiest Doing Business With (highest ease of doing business with score).

Products included in the Relationship Index for Project-Based ERP | Winter 2024 have received both a minimum of 10 reviews and 5 responses from real users for each of the relationship-related questions featured in our review form by November 21, 2023. These ratings may change as the products are further developed, the sellers grow, and as additional opinions are shared by users, and a new Relationship Index report will be issued for this category as significant data is collected.

Acumatica

Acumatica
The Cloud ERP

4.4 ★★★★½ (841)

Best Relationship WINTER 2024

Relationship Score

92%
Avg **81%**

Relationship Data

Likelihood to Recommend

89%
Avg **84%**

Ease of Business

Ease of Doing Business With

89%
Avg **86%**

Support

Quality of Support

86%
Avg **83%**

Top Industries Represented

Construction	53
Information Technology and Services	25
Accounting	15
Computer Software	14
Electrical/ Electronic Manufacturing	7

Ownership
Acumatica

HQ Location
Kirkland, Washington

Year Founded
2007

Employees (Listed On Linkedin)
511

Company Website
acumatica.com

Sage Intacct

4.3 ⭐⭐⭐⭐⯨ (2,891)

Relationship Score

91%
Avg **81%**

Relationship Data

Likelihood to Recommend

89%
Avg **84%**

Ease of Business

Ease of Doing Business With

88%
Avg **86%**

Support

Quality of Support

89%
Avg **83%**

Top Industries Represented

🔴 Accounting		40
🔴 Information Technology and Services		20
🟣 Construction		16
🔵 Computer Software		13
🔵 Hospitality		10
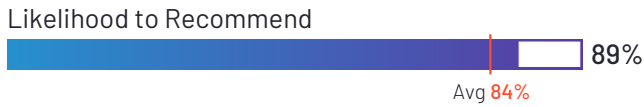
Ownership
Sage Software

HQ Location
Newcastle

Year Founded
1981

Employees (Listed On Linkedin)
14,362

Company Website
www.sage.com
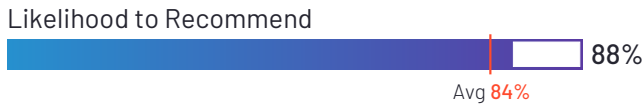
G2

Unanet GovCon

4.4 ★★★★½ (252)

Relationship Score

89%

Avg **81%**

Relationship Data

Likelihood to Recommend

88%

Avg **84%**

Ease of Business

Ease of Doing Business With

92%

Avg **86%**

Support

Quality of Support

90%

Avg **83%**

Top Industries Represented

● Information Technology and Services	61
● Defense & Space	35
● Management Consulting	24
● Accounting	21
● Government Administration	11

Ownership
Unanet

HQ Location
Dulles, VA

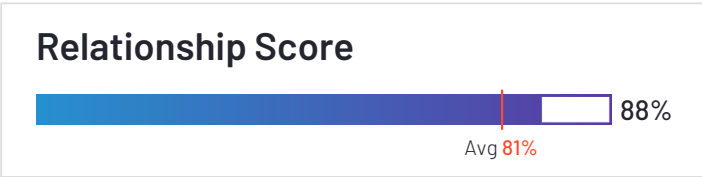**Year Founded**
1988

Employees (Listed On Linkedin)
408

Company Website
www.unanet.com

Unanet AE ERP

4.1 ★★★★☆ (115)

Relationship Score

88%

Avg **81%**

Relationship Data

Likelihood to Recommend

83%

Avg **84%**

Top Industries Represented

Civil Engineering	50
Architecture & Planning	28
Environmental Services	6
Mechanical or Industrial Engineering	5
Construction	4

Ease of Business

Ease of Doing Business With

89%

Avg **86%**

Support

Quality of Support

86%

Avg **83%**

Ownership
Unanet

HQ Location
Dulles, VA

Year Founded
1988

Employees (Listed On Linkedin)
408

Company Website
www.unanet.com

Deltek Costpoint

4.2 ★★★★☆ (335)

Relationship Score
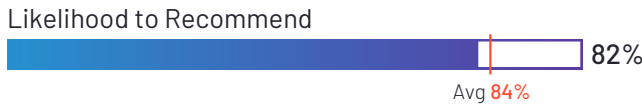
87%
Avg **81%**

Relationship Data

Likelihood to Recommend

82%
Avg **84%**

Ease of Business

Ease of Doing Business With

86%
Avg **86%**

Support

Quality of Support

81%
Avg **83%**

Top Industries Represented

● Defense & Space	54
● Accounting	31
● Information Technology and Services	25
● Government Administration	22
● Aviation & Aerospace	19

Ownership
Deltek

HQ Location
Herndon, VA

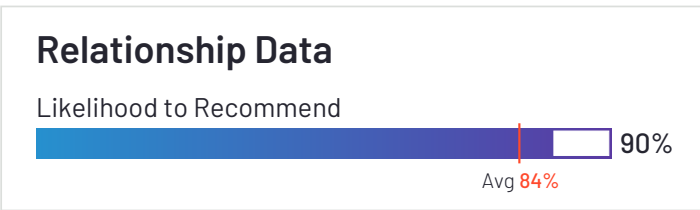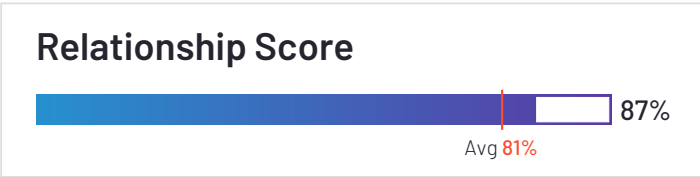**Year Founded**
1983

Employees (Listed On Linkedin)
3,748

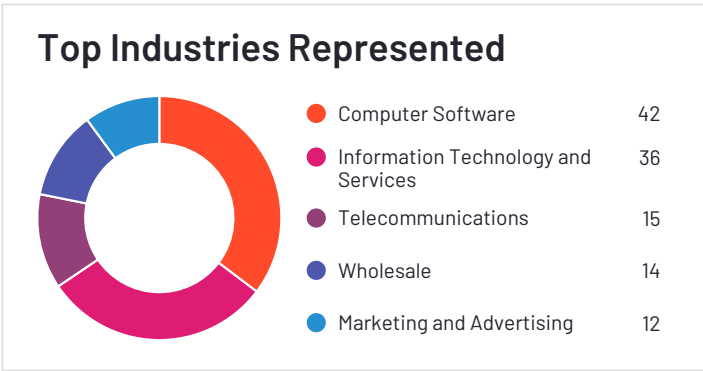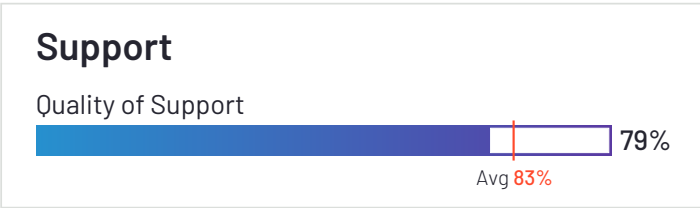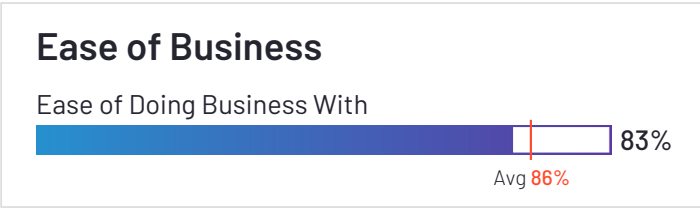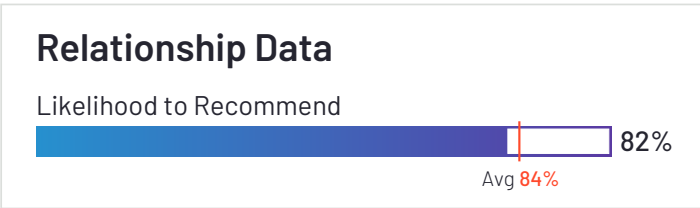**Company Website**
www.deltek.com

JAMIS Prime ERP

4.5 ★★★★⯪ (96)

Relationship Score

87%

Avg **81%**

Relationship Data

Likelihood to Recommend

90%

Avg **84%**

Ease of Business

Ease of Doing Business With

92%

Avg **86%**

Support

Quality of Support

90%

Avg **83%**

Top Industries Represented

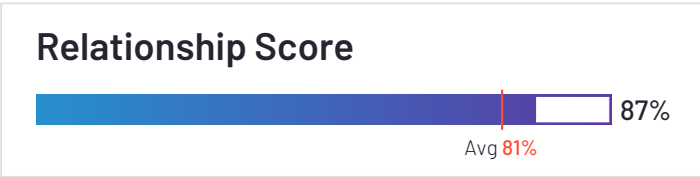|	
● Defense & Space	22
● Accounting	19
● Information Technology and Services	14
● Government Administration	6
● Government Relations	6
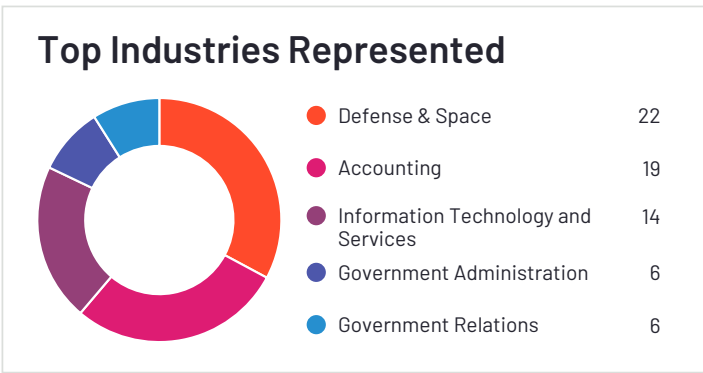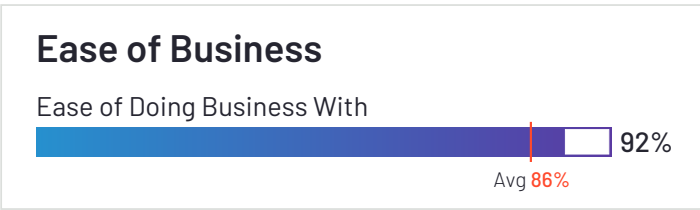
Ownership
JAMIS Software

HQ Location
San Diego, CA

Year Founded
1987

Employees (Listed On Linkedin)
77

Company Website
jamis.com

NetSuite

4.0 ★★★★☆ (2,856)

Relationship Score

87%
Avg **81%**

Relationship Data

Likelihood to Recommend

82%
Avg **84%**

Ease of Business

Ease of Doing Business With

83%
Avg **86%**

Support

Quality of Support

79%
Avg **83%**

Top Industries Represented

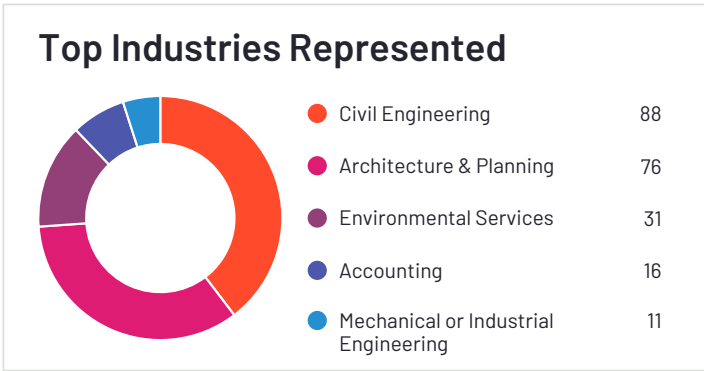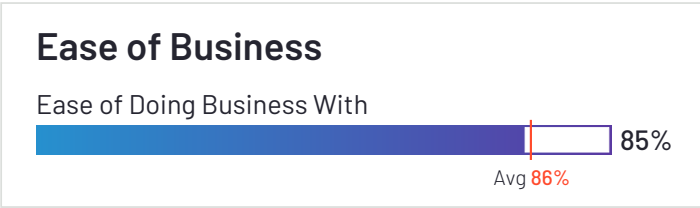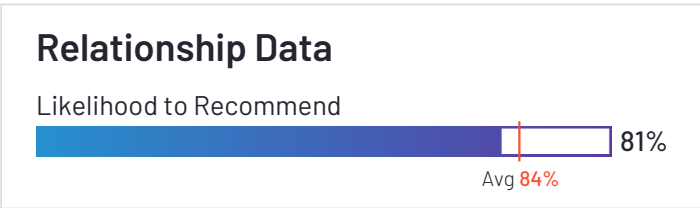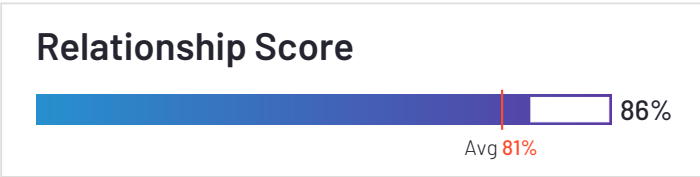|	
● Computer Software	42
● Information Technology and Services	36
● Telecommunications	15
● Wholesale	14
● Marketing and Advertising	12

Ownership
Oracle

HQ Location
Austin, TX

Year Founded
1977

Employees (Listed On Linkedin)
200,654

Company Website
www.oracle.com

Deltek Vantagepoint

4.1 ★★★★☆ (325)

Relationship Score

86%
Avg **81%**

Relationship Data

Likelihood to Recommend

81%
Avg **84%**

Ease of Business

Ease of Doing Business With

85%
Avg **86%**

Support

Quality of Support

81%
Avg **83%**

Top Industries Represented

● Civil Engineering	88
● Architecture & Planning	76
● Environmental Services	31
● Accounting	16
● Mechanical or Industrial Engineering	11

Ownership
Deltek

HQ Location
Herndon, VA

Year Founded
1983

Employees (Listed On Linkedin)
3,748

Company Website
www.deltek.com

CMap

4.5 ★★★★⯪ (67)

Relationship Score

85%

Avg **81%**

Relationship Data

Likelihood to Recommend

92%

Avg **84%**

Ease of Business

Ease of Doing Business With

94%

Avg **86%**

Support

Quality of Support

90%

Avg **83%**

Top Industries Represented

●	Architecture & Planning	24
●	Management Consulting	5
●	Information Technology and Services	2
●	Marketing and Advertising	2
●	Mechanical or Industrial Engineering	2
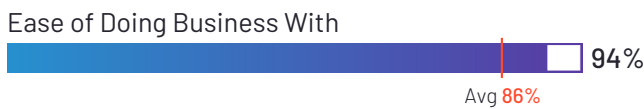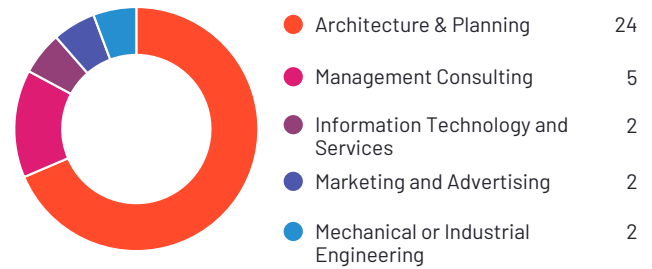
Ownership
CMAP Software Ltd

HQ Location
Wilmslow

Year Founded
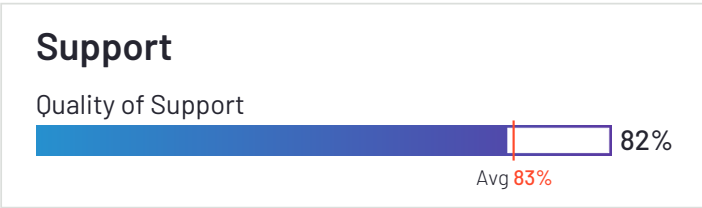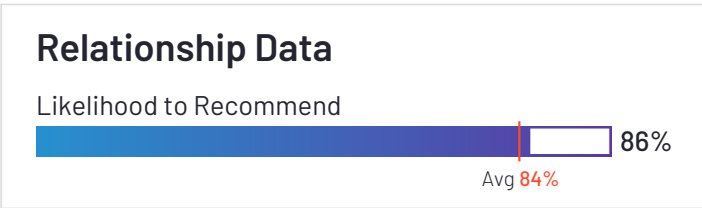2000

Employees (Listed On Linkedin)
155

Company Website
cmap-software.com

Deltek ComputerEase

4.1 ★★★★☆ (92)

Easiest To Do Business With — WINTER 2024

Relationship Score

79%

Avg **81%**

Relationship Data

Likelihood to Recommend

86%

Avg **84%**

Ease of Business

Ease of Doing Business With

90%

Avg **86%**

Support

Quality of Support

82%

Avg **83%**

Top Industries Represented

● Construction	14
● Accounting	2
● Facilities Services	1

Ownership
Deltek

HQ Location
Herndon, VA

Year Founded
1983

Employees (Listed On Linkedin)
3,748

Company Website
www.deltek.com

Synergy

4.5 ★★★★½ (19)

Best Support WINTER 2024

Relationship Score

78%

Avg **81%**

Relationship Data

Likelihood to Recommend

90%

Avg **84%**

Ease of Business

Ease of Doing Business With

91%

Avg **86%**

Support

Quality of Support

92%

Avg **83%**

Top Industries Represented

● Civil Engineering	6
● Architecture & Planning	5
● Construction	2
● Design	2
● Mechanical or Industrial Engineering	2
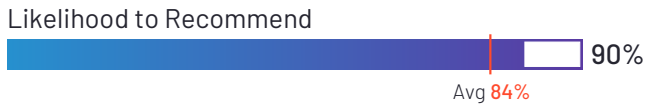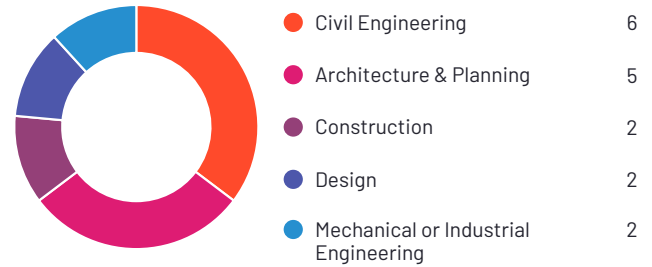
Ownership
Total Synergy

HQ Location
North Sydney, Australia

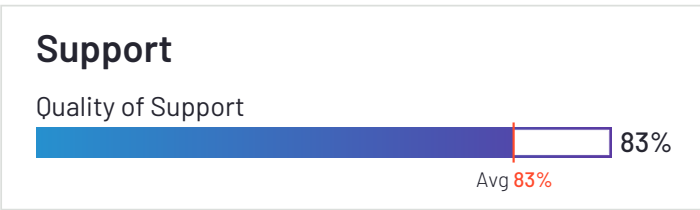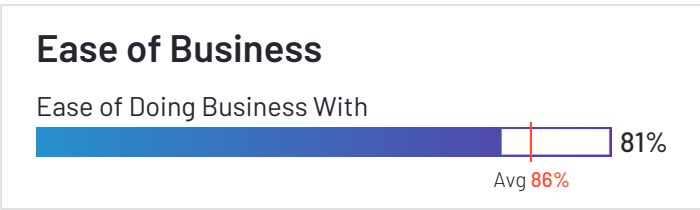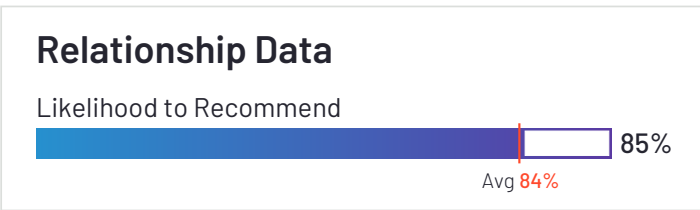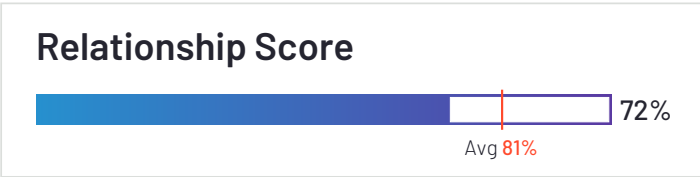**Year Founded**
1999

Employees (Listed On Linkedin)
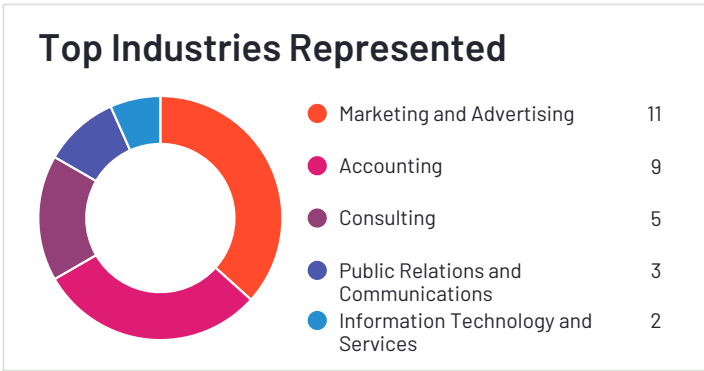58

Company Website
totalsynergy.com

Multiview ERP

4.2 ★★★★☆ (171)

Relationship Score

72%

Avg **81%**

Relationship Data

Likelihood to Recommend

85%

Avg **84%**

Ease of Business

Ease of Doing Business With

81%

Avg **86%**

Support

Quality of Support

83%

Avg **83%**

Top Industries Represented

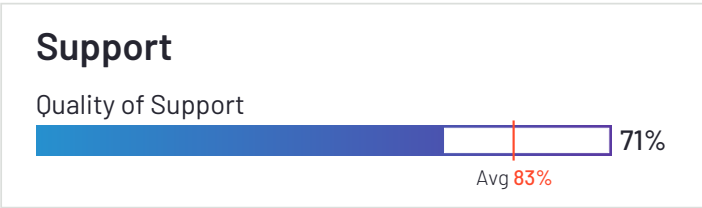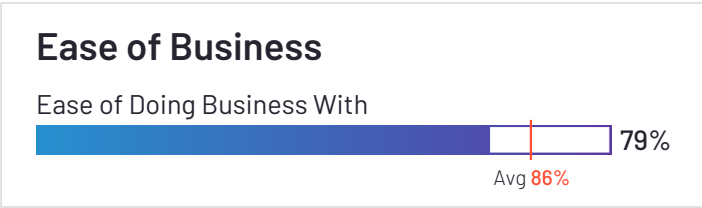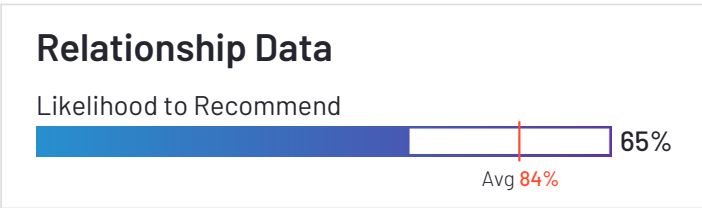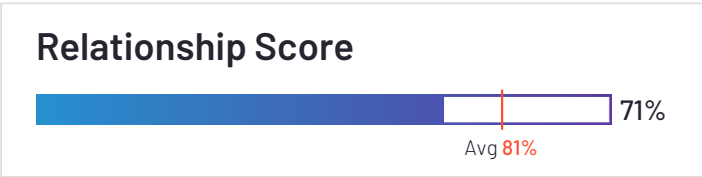|	
● Hospital & Health Care	5
● Accounting	1
● Automotive	1
● Health, Wellness and Fitness	1
● Investment Management	1
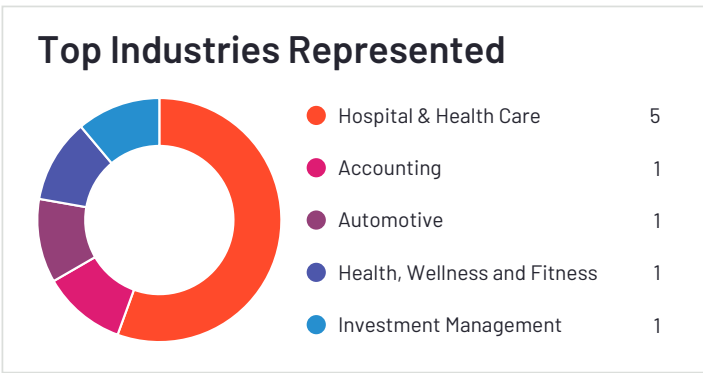
Ownership
Multiview Financial

HQ Location
Ottawa, ON

Year Founded
1990

Employees (Listed On Linkedin)
86

Company Website
multiviewcorp.com

Deltek Maconomy

3.2 ★★★☆☆ (57)

Relationship Score

71%

Avg **81%**

Relationship Data

Likelihood to Recommend

65%

Avg **84%**

Ease of Business

Ease of Doing Business With

79%

Avg **86%**

Support

Quality of Support

71%

Avg **83%**

Top Industries Represented

● Marketing and Advertising	11
● Accounting	9
● Consulting	5
● Public Relations and Communications	3
● Information Technology and Services	2

Ownership	**HQ Location**	**Year Founded**	**Employees (Listed On Linkedin)**	**Company Website**
Deltek	Herndon, VA	1983	3,748	www.deltek.com

Deltek Ajera

3.7 ★★★⯪☆ (88)

Relationship Score

71%
Avg **81%**

Relationship Data

Likelihood to Recommend

76%
Avg **84%**

Top Industries Represented

● Civil Engineering	28
● Architecture & Planning	13
● Mechanical or Industrial Engineering	10
● Environmental Services	6
● Accounting	2

Ease of Business

Ease of Doing Business With

77%
Avg **86%**

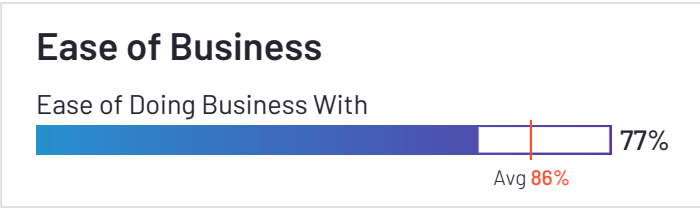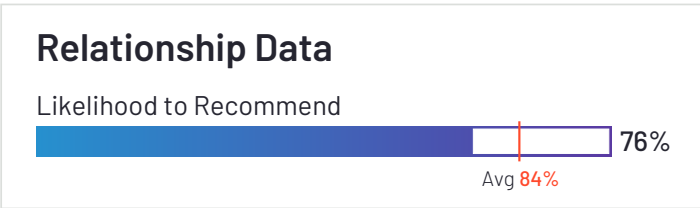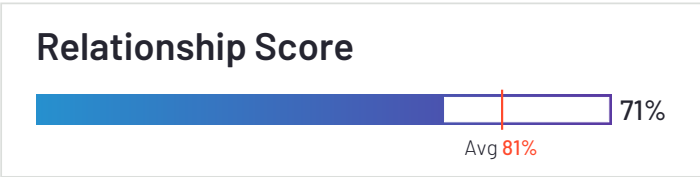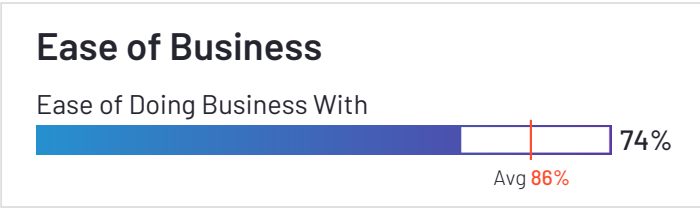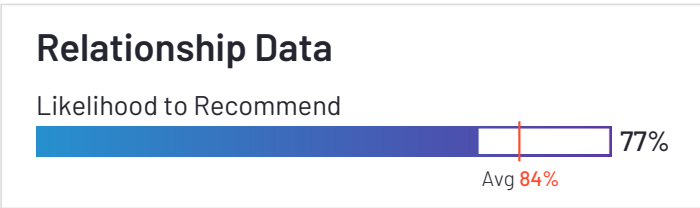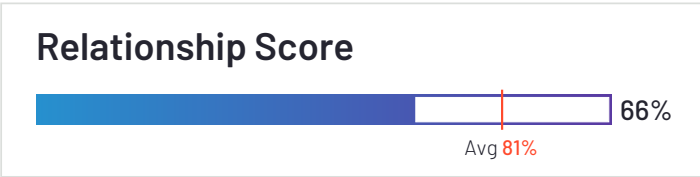## Support

Quality of Support

79%
Avg **83%**

Ownership
Deltek

HQ Location
Herndon, VA

Year Founded
1983

Employees (Listed On Linkedin)
3,748

Company Website
www.deltek.com

JobBOSS²

3.7 ★★★☆ (50)

Relationship Score

66%

Avg 81%

Relationship Data

Likelihood to Recommend

77%

Avg 84%

Ease of Business

Ease of Doing Business With

74%

Avg 86%

Support

Quality of Support

76%

Avg 83%

Top Industries Represented

● Aviation & Aerospace	6
● Machinery	5
● Electrical/ Electronic Manufacturing	4
● Airlines/ Aviation	2
● Apparel & Fashion	1
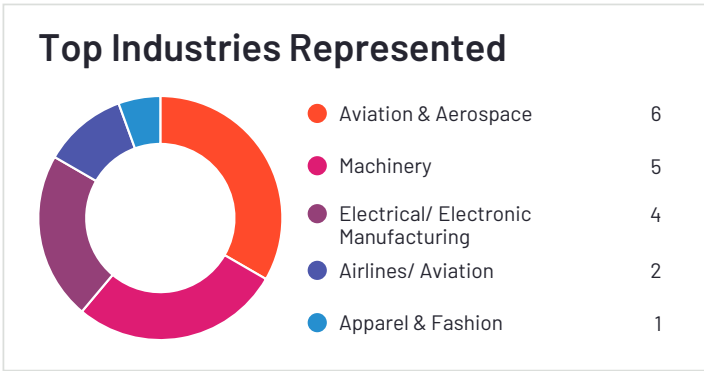
Ownership
ECi Software
Solutions, Inc.

HQ Location
Fort Worth, TX

Year Founded
1999

Employees (Listed On Linkedin)
1,217

Company Website
ecisolutions.com

Unit4 ERP

3.7 ★★★⯪☆ (71)

Relationship Score

66%

Avg **81%**

Relationship Data

Likelihood to Recommend

82%

Avg **84%**

Ease of Business

Ease of Doing Business With

76%

Avg **86%**

Support

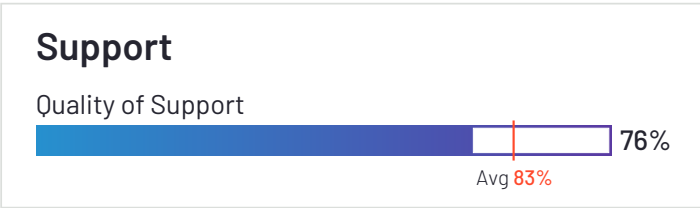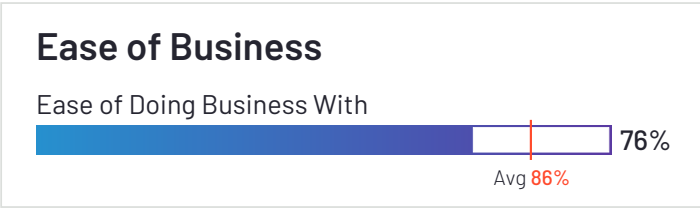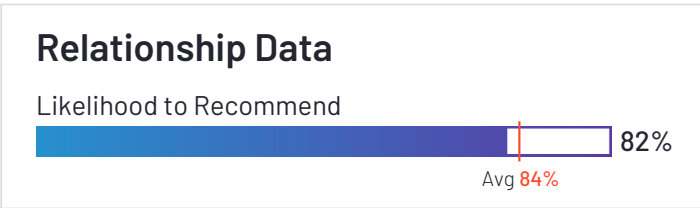Quality of Support

76%

Avg **83%**

Top Industries Represented

Non-Profit Organization Management	4
Government Administration	2
Higher Education	2
Information Technology and Services	2
Marketing and Advertising	2
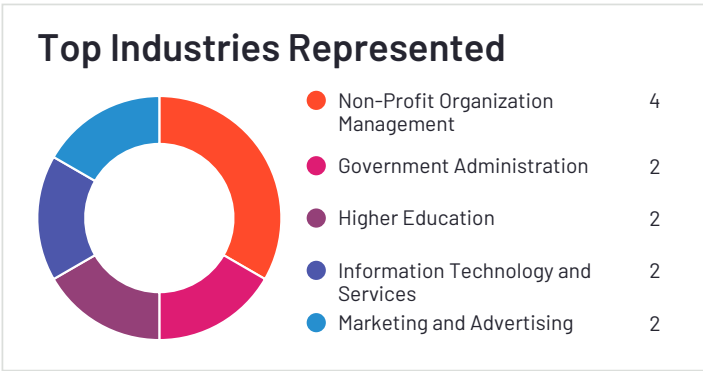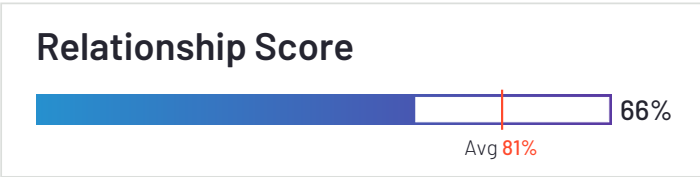
Ownership
Unit4

HQ Location
Utrecht, Netherlands

Year Founded
1980

Employees (Listed On Linkedin)
3,667

Company Website
www.unit4.com

Relationship Index Methodology

Relationship Index Inclusion Criteria

Products included in the Relationship Index for Project-Based ERP | Winter 2024 have received a minimum of 10 reviews and 5 responses for each of the relationship-related questions featured in our survey by November 21, 2023. Inviting other users, such as colleagues and peers, to join G2 and share authentic product reviews will accelerate this process and encourage the inclusion of additional products..

Relationship Scoring Methodology

G2 rates products and sellers based on reviews gathered from our user community, as well as data aggregated from online sources and social networks. We apply a unique, patent-pending algorithm to this data to calculate the product's Relationship score. The Relationship Index for Project-Based ERP | Winter 2024 report is based off of scores calculated using the G2 relationship algorithm v1.0 from data collected through November 21, 2023. The Relationship score is affected by the following (in order of importance):

▶ Customers' reported ease of doing business with the seller based on reviews by G2 users

▶ Customers' satisfaction with the product's quality of support based on reviews by G2 users

▶ Customers' likelihood to recommend each product based on reviews by G2 users

▶ The number of reviews received on G2; buyers trust a product with more reviews, and a greater number of reviews indicates a more representative and accurate reflection of the customer experience.

Categorization Methodology

Please visit G2's categorization methodology page to learn more about how products are categorized. For more in-depth information about how we refer to different types of software, please view our list of standard definitions.

Trust

Keeping our ratings unbiased is our top priority. We require the use of a LinkedIn account or verified business email address to validate a G2 user's identity and employer. We also validate users by partnering with sellers and organizations to securely authenticate users through select platforms. We do not allow users to review their current or former employers' products, or those of their employers' competitors. Additionally, all reviews are manually checked by our team after our algorithm filters out reviews that don't meet our submission requirements. All reviews must pass our moderation process before they are published.

G2 may occasionally offer incentives for honest reviews to help us gather a full and accurate data set. These incentives are offered as thank-yous for approved reviews. Incentives are never conditioned upon the substance of the review, positive or negative. Each such incentivized review is disclosed with an "Incentivized Review" banner.